# LASERS Benefits Louisiana.

Louisiana State Employees' Retirement System





#### NOTICE AND AGENDA Audit Committee Meeting Thursday, June 27, 2019 12:30 p.m.

The Audit Committee will meet in the fourth floor conference room of the Retirement Systems Building, 8401 United Plaza Boulevard, Baton Rouge, Louisiana.

Please silence your cell phone before meeting begins.

- I. CALL TO ORDER
- II. ROLL CALL
- **III. PUBLIC COMMENT** (allowed upon request before action items)
- IV. REGULAR BUSINESS
  - 1. Approval of the minutes of the March 21, 2019, meeting of the Audit Committee (Action Item)

Virginia Burton, Chair

2. FYE 2019 Audit Projects Status Update (Action Item)

Ryan Babin, Audit Director

#### V. NEW BUSINESS

- 1. Audit Committee and the External Auditors

  Bonnie Marcantel, Postlethwaite & Netterville

  Tara Oskins, Postlethwaite & Netterville

  Megan Mensi, Postlethwaite & Netterville
- Approval of the Louisiana Compliance Questionnaire (External Audit) (Action Item)
   Ryan Babin, Audit Director
- 3. Approval of the FYE 2020 Audit Plan (Multi Year Plan Included) (Action Item)

  Ryan Babin, Audit Director
- 4. Audit Services Division Charter Updates (Action Item)
  Ryan Babin, Audit Director
- 5. Customer Service Evaluation Survey Results Ryan Babin, Audit Director

- 6. Reports to be Reviewed Ryan Babin, Audit Director
- 7. Audit Director's Comments

  Ryan Babin, Audit Director
- 8. Executive Director's Comments

  Cindy Rougeou, Executive Director
- VI. OTHER BUSINESS
- VII. ADJOURNMENT

NOTE: If special accommodations are needed, please contact this office prior to meeting.

#### Louisiana State Employees' Retirement System Audit Committee Meeting March 21, 2019

The Audit Committee of the Louisiana State Employees' Retirement System met on Thursday, March 21, 2019 in the fourth floor conference room of the Retirement Systems Building located at 8401 United Plaza Boulevard, Baton Rouge, Louisiana.

Ms. Virginia Burton, Chair, called the meeting to order at 1:03 p.m. Roll was called by Ms. Beth Labello, recording secretary.

\*\*\*\*\*\*\*\*\*

Members Present: Ms. Virginia Burton, Mr. Thomas Bickham, Ms. Beverly Hodges,

Judge William Kleinpeter, Ms. Janice Lansing

**Staff Present:** Mr. Ryan Babin, Audit Director; Ms. Cindy Rougeou, Executive

Director; Ms. Maris LeBlanc, Deputy Director and Chief Operating Officer; Mr. Trey Boudreaux, Chief Administrative Officer; Ms. Tina Grant, Executive Counsel; Mr. Artie Fillastre, Chief Fiscal Officer;

Ms. Beth Labello, recording secretary

Also Present: Tyler Bosworth, House Retirement Committee; Ms. Lorry Trotter;

Ms. Lori Pierce; Ms. Barbara McManus, Trustees; Mr. Rick

McGimsey, Designee for the Commissioner of Administration; \*Ms.

Amy Mathews, Designee for the Treasurer

A quorum was announced present and the meeting opened for business.

#### **Public Comment**

No public comments were made.

#### Regular Business

Ms. Burton called for approval of the minutes of the December 13, 2018 Audit Committee Meeting. Ms. Hodges moved, seconded by Judge Kleinpeter, to approve the minutes. With no objection or discussion, the motion carried.

Mr. Babin reviewed the fiscal year ending 2019 Audit Projects Status Report. The report included summaries of the following projects:

- Optimus Project Implementation (Phase 3)
- Microsoft Office 365 Implementation Project
- IT Security Management Review project being delayed to the next fiscal year
- Investment Manager Review

Judge Kleinpeter moved, seconded by Mr. Bickham, to recommend the Board approve the Fiscal Year End 2019 Audit Plan changes, as presented. With no objection or discussion, the motion carried.

#### New Business

Mr. Babin reviewed the Semi-Annual Review of Open Items Report. The report included a summary of the following item:

 1608 – Southern University Baton Rouge - Mr. Babin has been in contact with the Audit Director at Southern University to respond to open items on the report

\*Ms. Mathews arrived at 1:09 p.m.

Mr. Babin distributed the Audit Committee Fundamentals Manual and explained its purpose.

Mr. Babin reviewed the customer service evaluation survey results, which included positive comments.

Mr. Babin reviewed the Reports to be Reviewed, which included a summary of the following items:

- 1915 GASB 68 Actuarial Data File Review (FYE 2018)
- 1917 Delgado Community College (DCC) (External Review)
- 1919 Lallie Kemp Regional Medical Center (External Review)
- 1920 Actuarial Experience Study File Review
- 1922 Northeast Delta Human Services Authority (External Review)
- 1926 Louisiana School for the Deaf (External Review)
- 1927 Louisiana Military Department (External Review)

Mr. Babin had no additional comments.

Ms. Rougeou had no Executive Director comments.

#### **Other Business**

No other business was discussed.

#### Adjournment

The meeting adjourned at 1:30 p.m.

#	Division	Engagement Name	Status/Comments	Planned Start Period	Actual Start Date	Actual Completion Date
	Member	Annuitant Verifications (International				
01	Services	and Over Age 95)	Project 1816 - COMPLETED.	Sep-Oct	10/10/2017	8/3/2018
02	Member Services	Disability	This project will cover: - Convert to Regular Retiree - Approvals and Appeals - Physician Management - Recertification - Return to Work.  Note: Calculations are not included since this is reviewed annually and income verification not included since it was reviewed during FYE 2014.  Project 1804 - COMPLETED.	Jan-Mar	3/5/2018	6/22/2018
		Optimus Project Implementation	This is Phase 1 of the Imaging replacement project and audit's involvement will vary. Potential areas of focus include: data migration, user security/roles, and system functionality testing.			
03	All Divisions	(Phase 1)	Project 1708 - COMPLETED.	N/A	8/2/2016	11/9/2018
04	Fiscal	Agency Contribution Reporting	Project 1801 - fieldwork being performed.	Oct-Dec	3/14/2018	
	Investments/Fisc		Bernhard Capital Partners is being reviewed.			
05	al	Investment manager review	Project 1823 - COMPLETED.	Jan-Mar	4/16/2018	7/5/2018

#	Division	Engagement Name	Status/Comments	Planned Start Period	Actual Start Date	Actual Completion Date
06	Fiscal/IT	JD Edwards User Security Review	This will be a joint project between Audit, Fiscal, and IT. Due to the specialized nature of this project, a third party company may be utilized to co-source an audit of the security. In addition, an evaluation of automated tools available to manage and audit security will be performed.  Project 1802 - fieldwork being performed.  Update: The initial audit by the third party vendor has been completed and LASERS is in the process of addressing the exceptions identified. This is scheduled for completion in the fall of 2018. Once the exceptions have been addressed, a follow up audit will be performed by the third party vendor.	Jan-Mar	2/26/2018	
00		Employer Agency Reviews	Testing of employer agencies is conducted throughout the fiscal year. As one employer agency review is completed another is started.	Jul-Jun	N/A	N/A
		1905 Department of Children and Family Services	Completed.	N/A	7/2/2018	7/23/2018
		1907 University of Louisiana at Monroe 1909 Department of Public Safety	Completed.	N/A N/A	7/10/2018 7/16/2018	9/24/2018 9/25/2018
	Member	1913 Louisiana Department of Agriculture and Forestry 1916 Louisiana Workforce	Completed.	N/A	7/30/2018	8/17/2018
07	0 / -:	Commission  1917 Delgado Community College	Completed.	N/A N/A	8/28/2018 9/4/2018	10/19/2018 1/15/2019
		1919 Lallie Kemp Regional Medical Center	Completed.	N/A	10/4/2018	2/4/2019
		1922 Northeast Delta Human Services Authority	Completed.	N/A	11/29/2018	12/5/2018
		1924 LA State University Medical Center	Completed.	N/A	1/11/2019	5/17/2019

#	Division	Engagement Name	Status/Comments	Planned Start Period	Actual Start Date	Actual Completion Date
		1925 Board of Commissioners Port of New Orleans	Completed.	N/A	1/11/2019	3/26/2019
		1926 Louisiana School for the Deaf	Completed.	N/A	1/11/2019	1/24/2019
		1927 Louisiana Military Department	Completed.	N/A	1/15/2019	1/25/2019
08	Member Services/Fiscal	Employer Agency Queries	This project consists of a monthly evaluation of automated testing on employer agencies related to proper enrollment of members and rehired retirees and leave reporting for retirees. Project 1902A & B - report being finalized.  This project consists of the development of new	Jul-Jun	7/5/2018	
			automated testing for employer agencies. 1902C - fieldwork being performed.	Jul-Jun	7/10/2018	
09	Audit Services	Fraud Investigations		Jul-Jun	7/2/2018	
		Funding Actuarial File Review (FYE	This project includes the testing of the actuarial data files submitted to the System Actuary for completion of the funding actuarial valuation.	0	7/0/0040	0/00/0040
10	IT Audit Services	2018)  Mkinsight Upgrade and Enhancement	Project 1906 - Completed.  This project will be completing an upgrade of our audit management system along with implementing certain enhancements to improve the efficiency and effectiveness of our division.  Project 1911 - Completed.	Jul-Sep Jul-Sep	7/9/2018 7/26/2018	9/28/2018
12	Executive/Memb er Services/Fiscal/	Actuarial File Layout Update Project	This consulting project will consist of working with the necessary parties to evaluate proposed changes to the annual actuarial file layout and perform the necessary testing of those changes. This will be a multi-year project. <b>Project 1910 - Fieldwork being performed.</b>	Jul-Sep	7/16/2018	

#	Division	Engagement Name	Status/Comments	Planned Start Period	Actual Start Date	Actual Completion Date
			This is Phase 3 of the Imaging replacement			
			project. Audit's involvement in this project will			
			vary; however, some possible review areas			
			include: Online self-service security and			
			functionality upgrades/enhancements, evaluation			
			of possible online storage of Optimus data and			
	Member		disaster recovery related changes, and electronic			
		Optimus Project Implementation	forms. Project 1904 - Fieldwork being			
13	IT	(Phase 3)	performed.	Jul-Sep	7/6/2018	
	Investments/Fisc				_,_,_,	
14	al	Internally Managed Portfolio Review	Project 1912 - COMPLETED.	Jul-Sep	7/30/2018	11/15/2018
		Microsoft Office 365 Implementation	Microsoft's Office 365 product moves their applications (i.e., Outlook, Word, Excel, etc.) to a subscription based service (online only) model instead of the traditional on site model. IT is currently evaluating the options available to implement the Microsoft 365 version of Outlook at LASERS. If steps are taken to implement this application, then audit will participate in this project in a consulting capacity and review the components of the implementation plan and other key aspects of this project as they are developed. Update: This item has been delayed until no earlier than 1st quarter of 2019. Project 1930 -			
1,5	ıŦ	Microsoft Office 365 Implementation	•	lul Oan	0/05/0040	
15	IT	Project	fieldwork being performed. This project includes the following:	Jul-Sep	2/25/2019	
			- Testing of the actuarial data files submitted to			
			the System Actuary for completion of the GASB			
	Member		68 audit report.			
		GASB 68 Actuarial File Review (FYE	- Review of the GASB 68 audit report.			
16	IT	2018)	Project 1915 - COMPLETED.	Aug-Oct	8/28/2018	12/13/2018

#	Division	Engagement Name	Status/Comments	Planned Start Period	Actual Start Date	Actual Completion Date
		External Financial Statement Audit Report and Funding Actuarial	This is an annual project that consists of a review of the external financial statement audit report and the funding actuarial valuation report. A cross comparison to the funding actuarial valuation report is also performed as part of this project.			
17	Fiscal	Valuation Report Review	Project 1918 - COMPLETED.	Sep	9/10/2018	9/28/2018
18		Actuarial Experience Study File Review	This project will consist of testing the experience study data files before being submitted to the System Actuary. <b>Project 1920 - COMPLETED.</b>	Nov-Dec	10/30/2018	1/23/2019
		Audit Charter and Policy Compliance	This project will consist of the annual assessment of compliance and completion of the items outlined in the Audit Committee Charter, Audit Services Division Charter, and the Audit Resolution Policy and Procedures. <b>Project 1921</b> -			
19		Review	COMPLETED.	Oct-Dec	11/20/2018	11/29/2018
20		Benefit Calculation Review	Project 1923 - COMPLETED.	Jan-Mar	12/5/2018	4/2/2019
21	Fiscal	Rehire Retirees	Project 1914 - fieldwork being performed.	Jan-Mar	8/29/2018	
			The area of focus for this review is Active Directory, Group Policy Management, and Network Logical Security. IT and Audit plan to partner with a third party firm to complete the technical aspects of this project. The process components of this area will be reviewed by audit. This project will be moved to next fiscal year. The IT resources necessary to complete this project are unavailable primarily due to the focus on the Optimus cloud disaster recovery			
22	IT	IT Security Management Review	and Office 365 implementation projects.	Jan-Mar	N/A	N/A
23	Investments/Fisc al	Investment manager review	Project 1928 - report being finalized.	Jan-Mar	2/27/2019	

#	Division	Engagement Name	Status/Comments	Planned Start Period	Actual Start Date	Actual Completion Date
24	IT	Disaster Recovery Process Modernization (non-Optimus)	IT is currently evaluating the options available to modernize the technology and approach to disaster recovery at LASERS as part of the Optimus Phase 3 project. If steps are taken to modernize this process with Optimus, then this will allow for the disaster recovery process to be modernized for other non-Optimus systems (i.e., SOLARIS and JD Edwards). If this occurs, then audit will participate in this project in a consulting capacity and review the new process as it is being developed and implemented.  This project will be moved to next fiscal year. The IT resources necessary to complete this project are unavailable primarily due to the focus on the Optimus cloud disaster recovery and Office 365 implementation projects.	Jan-Mar	N/A	N/A
25	Member Services/Fiscal/I T	SOLARIS User Security Update and Review	This will be a consulting and assurance type project. Member Services will be initiating a project to evaluate and update the user security roles in SOLARIS. Audit will provide feedback and recommendations in this area as the suggested updates are being developed and implemented. This project will also include an evaluation of all non-Member Service user security roles in SOLARIS to ensure proper configuration.  This project will be moved to next fiscal year. The resources in Member Services necessary to complete this project are unavailable primarily due to the focus on the Optimus Phase 3 implementation project.	Jan-Mar	N/A	N/A

#	Division	Engagement Name	Status/Comments	Planned Start Period	Actual Start Date	Actual Completion Date
26	Audit Services	Review of Audit Committee Charter, Audit Services Division Charter, and Audit Resolution Policy & Procedures	These charters and policy document require a review every three years. Any updates will be submitted to the audit committee for review and approval. <b>Project 1929 - report being finalized.</b>	Apr-Jun	2/20/2019	
27	Executive	Enterprise Risk Management (ERM) Implementation	This is a consulting project where Audit Services is working with the Chief Risk Officer to evaluate the various components of ERM that are in the process of being implemented. <b>Project 1901 - report being finalized.</b>	Jul-Jun	12/17/2018	
28	All Divisions	Continuous Auditing of Various	Continuous Auditing Queries performed in the following areas:  - Accounting Processes (SOLARIS)  - Accurint Search Activity  - Benefits  - Death  - Disability  - Membership  - Refunds  - Service Purchases  - Transfers  This is the project for the research of the			
20	All DIVISIONS	Processes	exceptions identified during this testing. <b>Project</b> 1903A - report being finalized.	Jul-Jun	7/5/2018	
			This project consists of the development of new continuous auditing tests. <b>Project 1903B - report being finalized.</b>	Jul-Jun	7/2/2018	
			Review of IRS Form 1099-R issued by LASERS.  Project 1903C - report being finalized.	Jan	11/19/2018	
			Review of Required Minimum Distributions issued by LASERS. <b>Project 1903D - report being finalized.</b>	Oct-Dec	11/8/2018	

#	Division	Engagement Name	Status/Comments	Planned Start Period	Actual Start Date	Actual Completion Date
			This project consists of follow up on open items			
			from previous projects conducted by the audit			
			division. A larger than normal allocation has been			
20	Audit Comices	Audit Comissos Follow I in Activities	assigned to this area for follow up related to	مينا لينا	7/12/2010	
29	Audit Services	Audit Services Follow Up Activities  ADMININSTRATIVE WORK	Project 1604 IT Security Management Review.	Jul-Jun	7/13/2018	
		Administrative workincluding audit committee preparation, preparing audit				
		division budget, updates of the	LASERS will be hosting the May 2019 Association			
			of Public Pension Fund Auditors' (APPFA)			
		division procedure manual, audit plan	Conference in New Orleans. The hours spent			
		development, staff performance	planning this conference will be assigned to this			
30	Audit Services	evaluations, travel, etc.	area.		N/A	
		UNBUDGETED PROJECTS				
		These projects will consist of those not				
31	Audit Services	planned at the start of the fiscal year.			N/A	
		PERCENTAGE OF HOURS ALLOCAT	<u>'ION</u>			
		% of work hrs available				
		77.19%	Budgeted Projects			
		2.02%	Follow up Activities			
		7.03%	Unbudgeted Projects			
		7.83%	Administrative Time			
		PERFORMANCE MEASURES				
		Audit Committee Satisfaction Survey	Feedback will be used to identify improvements.			
		Í	Performed once every five years and should			
		External Quality Assessment (Peer)	receive a "generally complies" rating which is the			
		Review	highest offered.			
			Each auditor must obtain 40 hrs of continuing			
		Training hours per auditor	education each fiscal year.			
		STAFFING RESOURCES				

#	Division	Engagement Name	Status/Comments	Planned Start Period	Actual Start Date	Actual Completion Date
		Name and Position	Certifications	Audit Experience (Approx.)		
		Ryan Babin, Audit Director	Certified Public Accountant (CPA), Certified Internal Auditor (CIA), Certified Information Systems Auditor (CISA)	16 years		
		Reece Babin, Staff Auditor		2 years		
		Nicole Xue, Staff Auditor		1 year		
		Paul Tran, Staff Auditor		1 year		

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#	Member	Engagement Name Annuitant Verifications (International	Status/Comments	Periou	Date	Date
01	Services	and Over Age 95)	Project 1816 - COMPLETED.	Sep-Oct	10/10/2017	8/3/2018
02	Member Services	Disability	This project will cover:  - Convert to Regular Retiree  - Approvals and Appeals  - Physician Management  - Recertification  - Return to Work.  Note: Calculations are not included since this is reviewed annually and income verification not included since it was reviewed during FYE 2014.  Project 1804 - COMPLETED.	- Jan-Mar	3/5/2018	6/22/2018
	All Division	Optimus Project Implementation	This is Phase 1 of the Imaging replacement project and audit's involvement will vary. Potential areas of focus include: data migration, user security/roles, and system functionality testing.		0/0/0040	44/9/9949
03	All Divisions	(Phase 1)	Project 1708 - COMPLETED.	N/A	8/2/2016	11/9/2018
04	Fiscal Investments/Fisc	Agency Contribution Reporting	Project 1801 - fieldwork being performed.  Bernhard Capital Partners is being reviewed.	Oct-Dec	3/14/2018	
05	al	Investment manager review	Project 1823 - COMPLETED.	Jan-Mar	4/16/2018	7/5/2018

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		Employer Agency Reviews	Testing of employer agencies is conducted throughout the fiscal year. As one employer agency review is completed another is started.	Jul-Jun	N/A	N/A
		1905 Department of Children and Family Services	Completed.	N/A	7/2/2018	7/23/2018
		1907 University of Louisiana at Monroe 1909 Department of Public Safety	Completed.	N/A N/A	7/10/2018 7/16/2018	9/24/2018 9/25/2018
		1913 Louisiana Department of Agriculture and Forestry	Completed.	N/A	7/30/2018	8/17/2018
07	Member Services/Fiscal	1916 Louisiana Workforce Commission 1917 Delgado Community College	Completed.	N/A N/A	8/28/2018 9/4/2018	10/19/2018 1/15/2019
		1919 Lallie Kemp Regional Medical Center	Completed.	N/A	10/4/2018	2/4/2019
		1922 Northeast Delta Human Services Authority	Completed.	N/A	11/29/2018	12/5/2018
		1924 LA State University Medical Center	Completed.	N/A	1/11/2019	5/17/2019

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		1927 Louisiana Military Department	Completed.	N/A	1/15/2019	1/25/2019
08	Member Services/Fiscal	Employer Agency Queries	This project consists of a monthly evaluation of automated testing on employer agencies related to proper enrollment of members and rehired retirees and leave reporting for retirees. Project 1902A & B - report being finalized.	Jul-Jun	7/5/2018	
			This project consists of the development of new automated testing for employer agencies. <b>1902C</b> - <b>fieldwork being performed</b> .	Jul-Jun	7/10/2018	
09	Audit Services	Fraud Investigations		Jul-Jun	7/2/2018	
40	Member Services/Fiscal/ IT	Funding Actuarial File Review (FYE	This project includes the testing of the actuarial data files submitted to the System Actuary for completion of the funding actuarial valuation.	lul Car	7/0/0040	0/00/0040
10		2018)  Mkinsight Upgrade and Enhancement	Project 1906 - Completed.  This project will be completing an upgrade of our audit management system along with implementing certain enhancements to improve the efficiency and effectiveness of our division.  Project 1911 - Completed.	Jul-Sep Jul-Sep	7/9/2018 7/26/2018	9/28/2018
12	Executive/Memb er Services/Fiscal/	Actuarial File Layout Update Project	This consulting project will consist of working with the necessary parties to evaluate proposed changes to the annual actuarial file layout and perform the necessary testing of those changes. This will be a multi-year project. <b>Project 1910 - Fieldwork being performed.</b>	Jul-Sep	7/16/2018	

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			This is Phase 3 of the Imaging replacement project. Audit's involvement in this project will vary; however, some possible review areas			
			include: Online self-service security and functionality upgrades/enhancements, evaluation			
			of possible online storage of Optimus data and			
	Member		disaster recovery related changes, and electronic			
		Optimus Project Implementation	forms. Project 1904 - Fieldwork being			
13	IT Investments/Fisc	(Phase 3)	performed.	Jul-Sep	7/6/2018	
14	al	Internally Managed Portfolio Review	Project 1912 - COMPLETED.	Jul-Sep	7/30/2018	11/15/2018
14	aı	Internally Managed Fortiono Review	Project 1312 - COMPLETED.	ои-оер	7730/2010	11/13/2010
			Microsoft's Office 365 product moves their			
			applications (i.e., Outlook, Word, Excel, etc.) to a			
			subscription based service (online only) model instead of the traditional on site model. IT is			
			currently evaluating the options available to			
			implement the Microsoft 365 version of Outlook at			
			LASERS. If steps are taken to implement this			
			application, then audit will participate in this			
			project in a consulting capacity and review the			
			components of the implementation plan and other			
			key aspects of this project as they are developed.			
		N	Update: This item has been delayed until no			
15	IT	Microsoft Office 365 Implementation	earlier than 1st quarter of 2019. Project 1930 - fieldwork being performed.	Jul-Sep	2/25/2019	
15	11	Project	This project includes the following:	Jui-Sep	2/25/2019	
			- Testing of the actuarial data files submitted to			
			the System Actuary for completion of the GASB			
	Member		68 audit report.			
		GASB 68 Actuarial File Review (FYE	- Review of the GASB 68 audit report.			
16	IT	2018)	Project 1915 - COMPLETED.	Aug-Oct	8/28/2018	12/13/2018

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		External Financial Statement Audit Report and Funding Actuarial	This is an annual project that consists of a review of the external financial statement audit report and the funding actuarial valuation report. A cross comparison to the funding actuarial valuation report is also performed as part of this project.			
17	Fiscal	Valuation Report Review	Project 1918 - COMPLETED.	Sep	9/10/2018	9/28/2018
18	Member Services/Fiscal/I T	Actuarial Experience Study File Review	This project will consist of testing the experience study data files before being submitted to the System Actuary. <b>Project 1920 - COMPLETED.</b>	Nov-Dec	10/30/2018	1/23/2019
		Audit Charter and Policy Compliance	This project will consist of the annual assessment of compliance and completion of the items outlined in the Audit Committee Charter, Audit Services Division Charter, and the Audit Resolution Policy and Procedures. <b>Project 1921 -</b>			
19		Review	COMPLETED.	Oct-Dec	11/20/2018	11/29/2018
20	Member Services	Benefit Calculation Review	Project 1923 - COMPLETED.	Jan-Mar	12/5/2018	4/2/2019
21	Fiscal	Rehire Retirees	Project 1914 - fieldwork being performed.	Jan-Mar	8/29/2018	
			The area of focus for this review is Active Directory, Group Policy Management, and Network Logical Security. IT and Audit plan to partner with a third party firm to complete the technical aspects of this project. The process components of this area will be reviewed by audit. This project will be moved to next fiscal year. The IT resources necessary to complete this project are unavailable primarily due to the			
22	IT	IT Security Management Review	focus on the Optimus cloud disaster recovery and Office 365 implementation projects.	Jan-Mar	N/A	N/A
	Investments/Fisc	11 Security Management Review	and Office 300 implementation projects.	Jan-Mai	IN/A	IN/A
23	al	Investment manager review	Project 1928 - report being finalized.	Jan-Mar	2/27/2019	

#	Division	Engagement Name	Status/Comments	Planned Start Period	Actual Start Date	Actual Completion Date
24	ΙΤ	Disaster Recovery Process Modernization (non-Optimus)	IT is currently evaluating the options available to modernize the technology and approach to disaster recovery at LASERS as part of the Optimus Phase 3 project. If steps are taken to modernize this process with Optimus, then this will allow for the disaster recovery process to be modernized for other non-Optimus systems (i.e., SOLARIS and JD Edwards). If this occurs, then audit will participate in this project in a consulting capacity and review the new process as it is being developed and implemented.  This project will be moved to next fiscal year. The IT resources necessary to complete this project are unavailable primarily due to the focus on the Optimus cloud disaster recovery and Office 365 implementation projects.	Jan-Mar	N/A	N/A
25	Member Services/Fiscal/I	SOLARIS User Security Update and Review	This will be a consulting and assurance type project. Member Services will be initiating a project to evaluate and update the user security roles in SOLARIS. Audit will provide feedback and recommendations in this area as the suggested updates are being developed and implemented. This project will also include an evaluation of all non-Member Service user security roles in SOLARIS to ensure proper configuration.  This project will be moved to next fiscal year. The resources in Member Services necessary to complete this project are unavailable primarily due to the focus on the Optimus Phase 3 implementation project.	Jan-Mar	N/A	N/A

#	Division	Engagement Name	Status/Comments	Planned Start Period	Actual Start Date	Actual Completion Date
26	Audit Services	Review of Audit Committee Charter, Audit Services Division Charter, and Audit Resolution Policy & Procedures	These charters and policy document require a review every three years. Any updates will be submitted to the audit committee for review and approval. <b>Project 1929 - report being finalized.</b>	Apr-Jun	2/20/2019	
27	Executive	Enterprise Risk Management (ERM) Implementation	This is a consulting project where Audit Services is working with the Chief Risk Officer to evaluate the various components of ERM that are in the process of being implemented. <b>Project 1901 - report being finalized.</b>	Jul-Jun	12/17/2018	
28	All Divisions	Continuous Auditing of Various Processes	Continuous Auditing Queries performed in the following areas:  - Accounting Processes (SOLARIS)  - Accurint Search Activity  - Benefits  - Death  - Disability  - Membership  - Refunds  - Service Purchases  - Transfers  This is the project for the research of the exceptions identified during this testing. Project 1903A - report being finalized.	Jul-Jun	7/5/2018	
			This project consists of the development of new continuous auditing tests. Project 1903B - report being finalized.	Jul-Jun	7/2/2018	
			Review of IRS Form 1099-R issued by LASERS.  Project 1903C - report being finalized.	Jan	11/19/2018	
			Review of Required Minimum Distributions issued by LASERS. <b>Project 1903D - report being finalized.</b>	Oct-Dec	11/8/2018	

#	Division	Engagement Name	Status/Comments	Planned Start Period	Actual Start Date	Actual Completion Date
			This project consists of follow up on open items			
			from previous projects conducted by the audit			
			division. A larger than normal allocation has been			
20	Audit Comices	Audit Comissos Follow I in Activities	assigned to this area for follow up related to	مينا لينا	7/12/2010	
29	Audit Services	Audit Services Follow Up Activities  ADMININSTRATIVE WORK	Project 1604 IT Security Management Review.	Jul-Jun	7/13/2018	
		Administrative workincluding audit committee preparation, preparing audit				
		division budget, updates of the	LASERS will be hosting the May 2019 Association			
			of Public Pension Fund Auditors' (APPFA)			
		division procedure manual, audit plan	Conference in New Orleans. The hours spent			
		development, staff performance	planning this conference will be assigned to this			
30	Audit Services	evaluations, travel, etc.	area.		N/A	
		UNBUDGETED PROJECTS				
		These projects will consist of those not				
31	Audit Services	planned at the start of the fiscal year.			N/A	
		PERCENTAGE OF HOURS ALLOCAT	ION			
		% of work hrs available				
		77.19%	Budgeted Projects			
		2.02%	Follow up Activities			
		7.03%	Unbudgeted Projects			
		7.83%	Administrative Time			
		PERFORMANCE MEASURES				
		Audit Committee Satisfaction Survey	Feedback will be used to identify improvements.			
		ĺ	Performed once every five years and should			
		External Quality Assessment (Peer)	receive a "generally complies" rating which is the			
		Review	highest offered.			
			Each auditor must obtain 40 hrs of continuing			
		Training hours per auditor	education each fiscal year.			
		STAFFING RESOURCES				

#	Division	Engagement Name	Status/Comments	Planned Start Period	Actual Start Date	Actual Completion Date
		Name and Position	Certifications	Audit Experience (Approx.)		
		Ryan Babin, Audit Director	Certified Public Accountant (CPA), Certified Internal Auditor (CIA), Certified Information Systems Auditor (CISA)	16 years		
		Reece Babin, Staff Auditor		2 years		
		Nicole Xue, Staff Auditor		1 year		
		Paul Tran, Staff Auditor		1 year		

# LOUISIANA COMPLIANCE QUESTIONNAIRE (For Audit Engagements of Governments)

Dear Chief Executive Officer:

Attached is the Louisiana Compliance Questionnaire that is to be completed by you or your staff. This questionnaire is a required part of a financial audit of Louisiana state and local government and quasipublic agencies. Upon completion, the questionnaire must be presented to and adopted by the governing body, if any, of your organization by means of a formal resolution in an open meeting. Independently elected officials should sign the document, in lieu of such a resolution.

The completed questionnaire and a copy of the adoption instrument, if appropriate, must be given to the auditor at the beginning of the audit. The auditor will, during the course of his regular audit, test the accuracy of the responses in the questionnaire. It is not necessary to return the questionnaire to my office.

Certain portions of the questionnaire may not be applicable to your organization, especially those related to federal financial assistance. In such cases, it is appropriate to mark the representation "not applicable." However, you must respond to each applicable representation. A 'yes' answer indicates that you have complied with the applicable law or regulation. A 'no' answer to any representation indicates a possible violation of law or regulation and, as such, should be fully explained. These matters will be reviewed by the auditor during the course of his examination. Please feel free to attach a further explanation of any representation.

Your cooperation in this matter will be greatly appreciated.

Sincerely,

Daryl G. Purpera, CPA, CFE Louisiana Legislative Auditor

Enclosure

# LOUISIANA COMPLIANCE QUESTIONNAIRE (For Audit Engagements of Government Agencies)

June 3, 2019

Postlethwaite & Netterville, APAC 8550 United Plaza Boulevard, Suite 1001 Baton Rouge, LA 70809

In connection with your audit of our financial statements as of *June 30, 2019* and for *July 1, 2018 through June 30, 2019* for the purpose of expressing an opinion as to the fair presentation of our financial statements in accordance with accounting principles generally accepted in the United States of America, to assess our system of internal control as a part of your audit, and to review our compliance with applicable laws and regulations, we confirm, to the best of our knowledge and belief, the following representations. These representations are based on the information available to us as of June 3, 2019.

#### PART I. AGENCY PROFILE

1. Name and address of the organization.

Louisiana State Employees' Retirement System P. O. Box 44213 Baton Rouge, LA 70804-4213

2. List the population of the municipality or parish based upon the last official United States Census or most recent official census (municipalities and police juries only). Include the source of the information.

N/A

3. List names, addresses, and telephone numbers of entity officials. Include elected/appointed members of the governing board, chief executive and fiscal officer, and legal counsel.

See Attachment I

4. Period of time covered by this questionnaire.

July 1, 2018 through June 3, 2019

5. The entity has been organized under the following provisions of the Louisiana Revised Statute(s) (R.S.) and, if applicable, local resolutions/ordinances.

The Louisiana State Employees' Retirement System is an agency of the State of Louisiana, established under the provisions of Title 11 of the Louisiana Revised Statutes, as amended.

Briefly describe the public services provided.

The Louisiana State Employees' Retirement System is a cost-sharing multi-employer retirement system, which is organized for the purpose of providing retirement and other benefits for the employees of the State of Louisiana and its various departments and agencies and their beneficiaries. The System is supervised by a thirteen member Board of Trustees and is funded through employee and employer contributions and investment earnings. These services are provided through the administration of both a defined benefit and contribution plan.

7. Expiration date of current elected/appointed officials' terms.

See Attachment I

#### LEGAL COMPLIANCE

#### PART II. PUBLIC BID LAW

- 8. The provisions of the public bid law, R.S. Title 38:2211-2296, and, where applicable, the regulations of the Division of Administration, State Purchasing Office have been complied with.
  - A) All public works purchases exceeding \$154,450 have been publicly bid.
  - B) All material and supply purchases exceeding \$30,000 have been publicly bid.

Yes [ ] No [X ]

N/A – In accordance with Attorney General Opinion #93-676, LASERS is exempt from these procedures. See Louisiana State Employees' Retirement System, et al v. State of Louisiana through the Department of Justice, et al, 423 So. 2d 73 (LA. App. 1st Cir. 1982).

# PART III. CODE OF ETHICS LAW FOR PUBLIC OFFICIALS AND PUBLIC EMPLOYEES

9. It is true that no employees or officials have accepted anything of value, whether in the form of a service, loan, or promise, from anyone that would constitute a violation of R.S. 42:1101-1124.

Yes [X] No []

10. It is true that no member of the immediate family of any member of the governing authority, or the chief executive of the governmental entity, has been employed by the governmental entity after April 1, 1980, under circumstances that would constitute a violation of R.S. 42:1119.

Yes [X] No []

#### PART IV. LAWS AFFECTING BUDGETING

11. We have complied with the budgeting requirements of the Local Government Budget Act (R.S. 39:1301-15) R.S. 39:33, or R.S. 39:1331-1342, as applicable:

#### A. Local Budget Act

- 1. We have adopted a budget for the general fund and all special revenue funds (R.S. 39:1305).
- 2. The chief executive officer, or equivalent, has prepared a proposed budget that included a budget message, a proposed budget for the general fund and each special revenue fund, and a budget adoption instrument that specified the chief executive's authority to make budgetary amendments without approval of the governing authority. Furthermore, the proposed expenditures did not exceed estimated funds to be available during the period (R.S. 39:1305).
- 3. The proposed budget was submitted to the governing authority and made available for public inspection at least 15 days prior to the beginning of the budget year (R.S. 39:1306).
- 4. To the extent that proposed expenditures were greater than \$500,000, we have made the budget available for public inspection and have advertised its availability in our official journal. The advertisement included the date, time, and place of the public hearing on the budget. Notice has also been published certifying that all actions required by the Local Government Budget Act have been completed (R.S. 39:1307).
- 5. If required, the proposed budget was made available for public inspection at the location required by R.S. 39:1308.
- 6. All action necessary to adopt and finalize the budget was completed prior to the date required by state law. The adopted budget contained the same information as that required for the proposed budget (R.S. 39:1309).
- 7. After adoption, a certified copy of the budget has been retained by the chief executive officer or equivalent officer (R.S. 39:1309).
- 8. To the extent that proposed expenditures were greater than \$500,000, the chief executive officer or equivalent notified the governing authority in writing during the year when actual receipts plus projected revenue collections for the year failed to meet budgeted revenues by five percent or more, or when actual expenditures plus projected expenditures to year end exceeded budgeted expenditures by five percent or

more (R.S. 39:1311).  9. The governing authority has amended its budget when n general and special revenue fund budgets should be amend in the fund, when actual receipts plus projected revenue col revenues by five percent or more; or when actual expenditu exceed budgeted expenditures by five percent or more. Starequirements special revenue funds with anticipated expenditure-driven requirement to amend revenues.)	ded, regardless lections for the res plus project ate law exempts ditures of \$500,	of the amount of expenditures year fail to meet budgeted ted expenditures to year end is from the amendment 000 or less, and exempts
,	N/A	Yes [ ] No [ ]
<ul><li>B. State Budget Requirements</li><li>1. The state agency has complied with the budgetary requirements</li></ul>	rements of R.S.	. 39:33. Yes [ ] No [ ]
LASERS is subject to R.S. 39:81 and not R.S. 39:3: Budget, not the Governor.	3. We submit to	o the Joint Committee on the
C. Licensing Boards		
The licensing board has complied with the budgetary req	uirements of R <i>N/A</i>	.S. 39:1331-1342. Yes [ ] No [ ]
PART V. ACCOUNTING, AUDITING, AND FINANCI REPORTING LAWS	AL	
12. We have maintained our accounting records in such a recompliance and the preparation of annual financial statemer and/or 33:463.		
anaror 55. 155.		Yes [X] No []
13. All non-exempt governmental records are available as a least three years, as required by R.S. 44:1, 44:7, 44:31, and	a public record : ! 44:36.	and have been retained for at
		Yes [X] No []
<ol> <li>We have filed our annual financial statements in accord applicable.</li> </ol>	ance with R.S.	24:514, and 33:463 where Yes [ X ] No [ ]
15. We have had our financial statements audited in a timel	y manner in ac	cordance with R.S. 24:513. Yes [ X ] No [ ]
16. We did not enter into any contracts that utilized state fur were subject to the public bid law (R.S. 38:2211, et seq.), wh R.S. 24:513 (the audit law).		
	N/A	Yes [ ] No [ ]
17. We have complied with R.S. 24:513 A. (3) regarding dis benefits and other payments to the agency head, political su		
	N/A	Yes [ ] No [ ]

18. We have remitted all fees, fines, and court costs collected on behalf of other entities, in compliance with applicable Louisiana Revised Statutes or other laws

N/A

Yes[]No[]

PART VI.	MEETINGS		
19. We have ( 42:28.	complied with the provisions of the Open Meetings	Law, provided	in R. S. 42:11 through Yes [ X ] No [ ]
PART VII.	ASSET MANAGEMENT LAWS		
	naintained records of our fixed assets and movable 39:321-332, as applicable.	property recor	ds, as required by R.S.
			Yes[X] No[]
PART VIII.	FISCAL AGENCY AND CASH MANAGEMENT I	LAWS	
	omplied with the fiscal agency and cash managem 7, as applicable.	ent requiremer	rts of R.S. 39:1211-45 Yes [ ] No [ ]
PART IX.	DEBT RESTRICTION LAWS	11/71	res[]NO[]
Commission, a	e have not incurred any long-term indebtedness wit s provided by Article VII, Section 8 of the 1974 Lou Louisiana Constitution, and R.S. 39:1410.60-1410.	isiana Constitu	tion, Article VI, Section
		N/A	Yes[]No[]
23. We have c	omplied with the debt limitation requirements of sta	ite law (R.S. 39 <i>N/A</i>	:562). Yes [ ] No [ ]
	omplied with the reporting requirements relating to mmission (R.S. 39:1410.62).	the Fiscal Rev	iew Committee of the
	,	N/A	Yes [ ] No [ ]
PART X.	REVENUE AND EXPENDITURE RESTRICTION	LAWS	
	estricted the collections and expenditures of revenutes, tax propositions, and budget ordinances.	ies to those am	nounts authorized by
			Yes [X] No []
	e have not advanced wages or salaries to employed of the 1974 Louisiana Constitution, R.S. 14:138, ar		
	at no property or things of value have been loaned,		anted to anyone in
violation of Artic	cle VII, Section 14 of the 1974 Louisiana Constitution	on.	Yes [X] No []
PART XI.	ISSUERS OF MUNICIPAL SECURITIES		165[X] 140[]
	at we have complied with the requirements of R.S.	20.4420 €	
20. It is true the	·	39.1436.C. N/A	Yes[]No[]
PART XI.	QUESTIONS FOR SPECIFIC GOVERNMENTAL	UNITS	
Questions 28-	57 not applicable to LASERS		
Parish Governm	nents		
A. Approva B. Develop C. Centrali D. Centrali E. A const F. Selectiv	dopted a system of road administration that provide all of the governing authority of all expenditures, R.S. oment of a capital improvement program on a selectized purchasing of equipment and supplies, R.S. 48 ized accounting, R.S. 48:755.  Truction program based on engineering plans and internance program, R.S. 48:755.	S. 48:755(A). ctive basis, R.S 8:755. nspections, R.S	
	certification of compliance to the auditor, R.S. 48:7	758.	

27

Yes [ ] No [ ]

Sc	hod	N B	กล	rds

Louisiana Department of Education, R.S. 17:51-401.	provisio	ns of	the		
31. We have complied with the regulatory circulars issued by the Louisiana Degovern the Minimum Foundation Program.	Yes [ partmen			on 1	that
g	Yes [	] No	[ ]		
32. We have, to the best of our knowledge, accurately compiled the performance contained in the following schedules and recognize that your agreed-upon procesuch schedules and performance measurement data:  Parish school boards are required to report, as part of their annual financial state performance. These performance indicators are found in the supplemental schedules.	edures v ements,	vill be	applie	ed t	ю
<ul> <li>Schedule 1, General Fund Instructional and Support Expenditures and Cert Revenue Sources</li> </ul>	ain Loca	al			
<ul> <li>Schedule 2, Education Levels of Public School Staff</li> <li>Schedule 3, Number and Type of Public Schools</li> <li>Schedule 4, Experience of Public Principals, Assistant Principals, and Full-ti</li> <li>Schedule 5, Public School Staff Data: Average Salaries</li> </ul>	me Clas	ssroon	n Tea	che	ers
<ul> <li>Schedule 6, Class Size Characteristics</li> <li>Schedule 7, Louisiana Educational Assessment Program (LEAP)</li> <li>Schedule 8, Graduation Exit Examination (GEE) (Note: this schedule is no</li> <li>Schedule 9, iLEAP Tests</li> </ul>	longer a	applica	able.)		
	Yes [	] No	[ ]		
Tax Collectors					*
33. We have complied with the general statutory requirements of R.S. 47,	Vool	1 No	r al		
Sheriffs	Yes [	] 140	LJ		
34. We have complied with the state supplemental pay regulations of R.S. 40:1		1 No	r as		
35. We have complied with R.S. 13:5535 relating to the feeding and keeping of	Yes [ prisone Yes [	rs.	- 30		
District Attorneys					
36. We have complied with the regulations of the DCFS that relate to the Title I'	V-D Pro Yes [				
Assessors					
37. We have complied with the regulatory requirements found in R.S. Title 47.	Yes [	1 No	r 1		
38. We have complied with the regulations of the Louisiana Tax Commission re reassessment of property.	lating to	the	Lak		
	Yes [	] No	[]		
Clerks of Court					
39. We have complied with R.S. 13:751-917 and applicable sections of R.S. 11	:1501-19 Yes [		[]		
Libraries					
40. We have complied with the regulations of the Louisiana State Library.	Yes [	] No	[ ]		

Municipalities
41. Minutes are taken at all meetings of the governing authority (R.S. 42:7.1).
Yes [ ] No [ ]
42. Minutes, ordinances, resolutions, budgets, and other official proceedings of the municipalities are published in the official journal (R.S. 43:141-146 and A.G. 86-528).
Yes [ ] No [ ] 43. All official action taken by the municipality is conducted at public meetings (R.S. 42:11 to 42:28).  Yes [ ] No [ ]
Airports
44. We have submitted our applications for funding airport construction or development to the Department of Transportation and Development as required by R.S. 2:802.
Yes [ ] No [ ] 45. We have adopted a system of administration that provides for approval by the department for any expenditures of funds appropriated from the Transportation Trust Fund, and no funds have been expended without department approval (R.S. 2:810).
Yes [ ] No [ ]
46. All project funds have been expended on the project and for no other purpose (R.S. 2:810).
Yes [ ] No [ ] 47. We have certified to the auditor, on an annual basis, that we have expended project funds in
accordance with the standards established by law (R.S. 2:811).
Yes [ ] No [ ]
Ports
48. We have submitted our applications for funding port construction or development to the Department of Transportation and Development as required by R.S. 34:3452.
Yes [ No [ ]
49. We have adopted a system of administration that provides for approval by the department for any expenditures of funds made out of state and local matching funds, and no funds have been expended without department approval (R.S. 34:3460).
Yes [ ] No [ ]
50. All project funds have been expended on the project and for no other purpose (R.S. 34:3460).
Yes [ ] No [ ] 51. We have established a system of administration that provides for the development of a capital improvement program on a selective basis, centralized purchasing of equipment and supplies, centralized accounting, and the selective maintenance and construction of port facilities based upon engineering
plans and inspections (R.S. 34:3460).
Yes [ ] No [ ] 52. We have certified to the auditor, on an annual basis, that we have expended project funds in accordance with the standards established by law (R.S. 34:3461).
Yes [ ] No [ ]
Sewerage Districts
53. We have complied with the statutory requirements of R.S. 33:3881-4159.10.

54. We have complied with the statutory requirements of R.S. 33:3811-3837.

55. We have complied with the statutory requirements of R.S. 33:4161-4546.21.

Waterworks Districts

**Utility Districts** 

Yes [ ] No [ ]

Yes [ ] No [ ]

Yes [ ] No [ ]

#### **Drainage and Irrigation Districts**

56. We have complied with the statutory requirements of R.S. 38:1601-1707 (Drainage Districts); R.S. 38:1751-1921 (Gravity Drainage Districts); R.S. 38:1991-2048 (Levee and Drainage Districts); or R.S. 38:2101-2123 (Irrigation Districts), as appropriate. Yes[]No[] Fire Protection Districts 57. We have complied with the statutory requirements of R.S. 40:1491-1509. Yes [ ] No [ ] Other Special Districts 58. We have complied with those specific statutory requirements of state law applicable to our district. Yes [ ] No [ ] The previous responses have been made to the best of our belief and knowledge. We have disclosed to you all known noncompliance of the foregoing laws and regulations, as well as any contradictions to the foregoing representations. We have made available to you documentation relating to the foregoing laws and regulations. We have provided you with any communications from regulatory agencies or other sources concerning any possible noncompliance with the foregoing laws and regulations, including any communications received between the end of the period under examination and the issuance of this report. We acknowledge our responsibility to disclose to you and the Legislative Auditor any known noncompliance that may occur subsequent to the issuance of your report. Date geou, Executive Director Arthur P. Fillastre, Chief Financial Officer Date Robert Beale, Chief Investment Officer Date : Shannon Templet, Board Chair

# **Attachment 1**

Name	Address/Email	Phone	Current Term	
Shannon Templet, <i>Board Chair</i>	Email: sstemplet0310@gmail.com	225.342.2455	Expires 12/31/2019	
Thomas Bickham, Vice Chair	Email: tbickham@corrections.state.la.us	225.342.6739	Expires 12/31/2019	
Virginia Burton	Email: virginia.burton@cox.net	225.753.5527	Expires 12/31/2019	
Beverly Hodges	Email: Beverly.Hodges@la.gov	225.342.8844	Expires 12/31/2021	
Judge William Kleinpeter	Email: william@wkleinpeter.com	225.346.4702	Expires 12/31/2019	
Janice Lansing	Email: Janice.Lansing@la.gov	225.342.4698	Expires 12/31/2021	
Barbara McManus	Email: bamcmanus10959@gmail.com	337.433.8910	Expires 12/31/2021	
Lori Pierce	Email: loriandjimdunphy@gmail.com	225.773.9575	Expires 12/31/2021	
Lorry Trotter	Email: fntrot@lsu.edu	225.953.3867	Expires 12/31/2019	
Commissioner Jay Dardenne, Division of Administration	Contact: Barbara Goodson Email: Barbara.Goodson@la.gov	225.342.7101	Ex Officio Member	
Senator Barrow Peacock, Chairman of the Senate Retirement Committee	Email: peacockb@legis.la.gov	318.741.7180	Ex Officio Member	
Representative Kevin Pearson, Chairman of the House Retirement Committee	Email: pearsonk@legis.la.gov	985.646.6487	Ex Officio Member	
State Treasurer John Schroder	Contact: Amy Mathews Email: amathews@treasury.state.la.us	225.342.1598	Ex Officio Member	

Other Officials						
Cindy Rougeou	P. O. Box 44213 Baton Rouge, LA 70804	225.922.0604	Executive Director			
Maris E. LeBlanc	P. O. Box 44213 Baton Rouge, LA 70804	225.922.0600	Deputy Director & Chief Operating Officer			
Trey Boudreaux	P. O. Box 44213 Baton Rouge, LA 70804	225.922.0600	Assistant Director & Chief Administrative Officer			
Arthur P. Fillastre	P. O. Box 44213 Baton Rouge, LA 70804	225.922.0600	Chief Financial Officer			
Robert Beale	P. O. Box 44213 Baton Rouge, LA 70804	225.922.0600	Chief Investment Officer			
Tina Grant	P. O. Box 44213 Baton Rouge, LA 70804	225.922.0600	Executive Counsel			

# **FYE 2020 Audit Plan**

#	Division	Engagement Name	Status/Comments	Planned Start Period	Actual Start Date	Actual Completion Date
01	Fiscal	Agency Contribution Reporting	Project 1801 - report being finalized.	Oct-Dec	3/14/2018	
02	Fiscal/IT	JD Edwards User Security Review	This will be a joint project between Audit, Fiscal, and IT. Due to the specialized nature of this project, a third party company may be utilized to co-source an audit of the security. In addition, an evaluation of automated tools available to manage and audit security will be performed. Project 1802 - fieldwork being performed. Update: The initial audit by the third party vendor has been completed and LASERS is in the process of addressing the exceptions identified. Once the exceptions have been addressed, a follow up audit will be performed by the third party vendor.	Jan-Mar	2/26/2018	
03	Member Services/Fiscal/ IT	Optimus Project Implementation (Phase 3)	This is Phase 3 of the Imaging replacement project. Audit's involvement in this project will vary; however, some possible review areas include: Functionality upgrades/enhancements, evaluation of possible online storage of Optimus data and disaster recovery related changes, and electronic forms. Project 1904 - Fieldwork being performed.	Jul-Sep	7/6/2018	
04 05	Member Services/Fiscal/ IT Fiscal	Online Self-Service Security (Optimus Project Implementation (Phase 3) related) Rehire Retirees	This is project relate to Phase 3 of the Imaging replacement project. Audit's involvement in this project will be focused on the online self-service security. Project 1908 - Fieldwork being performed.  Project 1914 - fieldwork being performed.	Jul-Sep Jan-Mar	7/9/2018 8/29/2018	

# **FYE 2020 Audit Plan**

#	Division	Engagement Name	Status/Comments	Planned Start Period	Actual Start Date	Actual Completion Date
06	ΙΤ	Microsoft Office 365 Implementation Project	Microsoft's Office 365 product moves their applications (i.e., Outlook, Word, Excel, etc.) to a subscription based service (online only) model instead of the traditional on site model. IT is currently evaluating the options available to implement the Microsoft 365 version of Outlook at LASERS. If steps are taken to implement this application, then audit will participate in this project in a consulting capacity and review the components of the implementation plan and other key aspects of this project as they are developed. Update: This item has been delayed until no earlier than 1st quarter of 2019. Project 1930 - fieldwork being performed.	Jul-Sep	2/25/2019	
07	Member Services/Fiscal	Employer Agency Reviews	Testing of employer agencies is conducted throughout the fiscal year. As one employer agency review is completed another is started.	Jul-Jun		
08	Member Services/Fiscal	Employer Agency Queries	This project consists of a monthly evaluation of automated testing on employer agencies related to proper enrollment of members and rehired retirees and leave reporting for retirees.  This project consists of the development of new automated testing for employer agencies.	Jul-Jun Jul-Jun		
09	Audit Services	Fraud Investigations		Jul-Jun		
10	IT	Funding Actuarial File Review (FYE 2018)  Master Custodian Bank Review (BNY	This project includes the testing of the actuarial data files submitted to the System Actuary for completion of the funding actuarial valuation.	Jul-Sep		
11		Mellon)		Jul - Sep		

#	Division	Engagement Name	Status/Comments	Planned Start Period	Actual Start Date	Actual Completion Date
<i>π</i>	DIVISION	Lingagement Name	This project includes the following:	1 enou	Date	Date
			- Testing of the actuarial data files submitted to			
	Member		the System Actuary for completion of the GASB 68			
	Services/Fiscal/	GASB 68 Actuarial File Review (FYE	audit report.			
12	IT	2018)	- Review of the GASB 68 audit report.	Aug-Oct		
		20.07	Treview of the Greek of didn't report.	, tag oot		
			This is an annual project that consists of a review			
			of the external financial statement audit report and			
		External Financial Statement Audit	the funding actuarial valuation report. A cross			
		_ · ·	comparison to the funding actuarial valuation			
13	Fiscal	Report Review	report is also performed as part of this project.	Sep		
		Mkinsight/Pentana Audit Upgrade and	This project will be completing an upgrade of our			
14	Audit Services	Enhancement	audit management system.	Sep-Dec		
15	IT  Executive/Memb er	Disaster Recovery Process Modernization	IT is taking the steps to modernize the technology and approach to disaster recovery at LASERS. As part of this initiative, the disaster recovery process is also being modernized. Audit will participate in this project in a consulting capacity and review the new process as it is being developed and implemented.  This consulting project will consist of working with the necessary parties to evaluate proposed changes to the annual actuarial file layout and perform the necessary testing of those changes. This will be a multi-year project. Final decisions have not been made on the planned work on this	Sep-Nov		
		Actuarial File Layout Update Project	<u>.</u>			
16	IT	(FYE 2020)	project for the fiscal year, but the goal is to begin work on Phase 1.	Oct-Dec		
10	11		This project will consist of the annual assessment	Out-Dec		
			of compliance and completion of the items outlined			
			in the Audit Committee Charter, Audit Services			
		Audit Charter and Policy Compliance	Division Charter, and the Audit Resolution Policy			
17	Audit Services	Review	and Procedures.	Oct-Dec		

#	Division	Engagement Name	Status/Comments	Planned Start Period	Actual Start Date	Actual Completion Date
18	Member Services	Benefit Calculation Review		Dec-Feb		
19	ΙΤ	IT Security Management Review	The area of focus for this review is Active Directory, Group Policy Management, and Network Logical Security. IT and Audit plan to partner with a third party firm to complete the technical aspects of this project. The process components of this area will be reviewed by audit.	Jan-Mar		
		, ,	The audit director has been requested to participate on the team that will perform a peer			
20	Audit Services	Peer Review of Louisiana Tech Internal Audit Function	review of the Louisiana Tech internal audit function.	Jan-Mar		
21	Investments/Fisc al	Investment manager review		Jan-Mar		
22	Member Services/Fiscal/I T	SOLARIS User Security Update and Review	This will be a consulting and assurance type project. Member Services will be initiating a project to evaluate and update the user security roles in SOLARIS. Audit will provide feedback and recommendations in this area as the suggested updates are being developed and implemented. This project will also include an evaluation of all non-Member Service user security roles in SOLARIS to ensure proper configuration.	Jan-Mar		
23	Audit Services	Internal Quality Assurance Review	A full internal quality assurance review is completed in the fiscal year prior to an external quality assurance review. The next external quality assurance review is scheduled for FYE 2021.	Mar-May		
24	Executive	Enterprise Risk Management (ERM) Implementation	This is a consulting project where Audit Services is working with the Chief Risk Officer to evaluate the various components of ERM that are in the process of being implemented.	Jul-Jun		

#	Division	Engagement Name	Status/Comments	Planned Start Period	Actual Start Date	Actual Completion Date
25	All Divisions	Continuous Auditing of Various Processes	Continuous Auditing Queries performed in the following areas: - Accounting Processes (SOLARIS) - Accurint Search Activity - Benefits - Death - Disability - Membership - Refunds - Service Purchases - Transfers  This is the project for the research of the exceptions identified during this testing.  This project consists of the development of new continuous auditing tests.	Jul-Jun Jul-Jun		
			Review of IRS Form 1099-R issued by LASERS. Review of Required Minimum Distributions issued by LASERS.	Jan Oct-Dec		
			This project consists of follow up on open items from previous projects conducted by the audit division. A larger than normal allocation has been assigned to this area for follow up related to Project 1604 IT Security Management Review and Project 1801 Agency Contribution Reporting			
26	Audit Services	Audit Services Follow Up Activities  ADMININSTRATIVE WORK	Review.	Jul-Jun		
		ADMINITION NATIVE WORK				

#	Division	Engagement Name	Status/Comments	Planned Start Period	Actual Start Date	Actual Completion Date
		Administrative workincluding audit committee preparation, preparing audit division budget, updates of the charter, updates of the audit services division procedure manual, audit plan development, staff performance				
27	Audit Services	evaluations, travel, etc.			N/A	
		UNBUDGETED PROJECTS				
28	Audit Services	These projects will consist of those not planned at the start of the fiscal year.			N/A	
		PERCENTAGE OF HOURS ALLOCATI	ION			
		PERSENTAGE OF TIGORIO ALLOCATI				
		82.91%	Budgeted Projects			
		2.46%	Follow up Activities			
		5.97%	Unbudgeted Projects			
		8.66%	Administrative Time			
		PERFORMANCE MEASURES				
		Audit Committee Satisfaction Survey	Feedback will be used to identify improvements.			
		External Quality Assessment (Peer) Review	Performed once every five years and should receive a "generally complies" rating which is the highest offered.			
			Each auditor must obtain 40 hrs of continuing			
		Training hours per auditor	education each fiscal year.			
		STAFFING RESOURCES		Audit		
		Name and Position	Certifications	Audit Experience		
-		Name and Position	Certified Public Accountant (CPA), Certified	(Approx.)		
		Ryan Babin, Audit Director	Internal Auditor (CIA), Certified Information Systems Auditor (CISA)	16 years	:	<b>3</b> 8

#	Division	Engagement Name	Status/Comments	Planned Start Period	Actual Start Date	Actual Completion Date
		Reece Babin, Staff Auditor		2 years		
		Nicole Xue, Staff Auditor		1 year		
		Paul Tran, Staff Auditor		1 year		

### **Multi-Year Audit Plan**

Audit / Project	Division(s)	2021	2022	2023	2024	<u>2025</u>	Comments
	Investments/Fi						
Investment Manager Review	scal	Χ	Х	Х	Х	Х	At least one review performed each fiscal year.
	Member						
A streetic File Teetie v (Femalia v en d OAOD CO)	Services/Fisca	V	V	V	V		A served a resident
Actuarial File Testing (Funding and GASB 68)	I/IT	X	Х	X	Х	Х	Annual project.
External Financial Statement Audit Report and							
Actuarial Funding Valuation Report Review	Fiscal	X	X	Х	X	Х	Annual project.
Actualian unuing valuation report review	Member						Armai project.
Benefit Calculation Review	Services	Χ	Х	Х	Х	Х	Annual project.
Definence Canoanation From the	30111333	,,				,	r umaar project.
Audit Charter and Policy Compliance Review	Audit Services	Χ	Χ	Χ	Χ	Х	Annual project.
	Member						
	Services/Fisca						
Employer Agency Compliance Reviews	l	Χ	Х	Х	Х	Х	Several projects performed annually.
_ ,, , , ,							
Fraud Investigations	Audit Services	X	X	X	Х	Х	Annual project.
Excess Benefit Arrangement (IRC 415(b))	Fiscal	X					
Service Purchases, Repay Refunds, and	Member						
Transfers (In and Out)	Services	Χ					
							This project will cover areas not reviewed during
Investment Accounting Operational Review	Fiscal	Χ					Project 1619 Investment Accounting Review.
							The scheduled areas to be covered during this
IT O with Management Design	17	V					project include: Internet Security and Control
IT Security Management Review	IT Member	X					and Email.
Annuitant Verifications (International and Over		Χ					Performed every three years. Last review
Age 95)	Services	^					completed during FYE 2018.  At least once every five years. Last review
Ethics Program Review	Executive	X					completed during FYE 2016.
Lunes i regiam review	LACCULIVE						Completed during 1 12 2010.
							At least once every five years. Last review
External Quality Assurance Review	Audit Services	Χ					completed during FYE 2016.
	Executive/Me						
	mber						
	Services/Fisca						
Actuarial File Layout Update Project (FYE 2021)	I/ IT	Χ					40

### **Multi-Year Audit Plan**

Audit / Project	Division(s)	<u>2021</u>	2022	<u>2023</u>	<u>2024</u>	<u>2025</u>	Comments
	Fiscal/Executi						
Property Control Review	ve	Χ					
Refunds	Fiscal		Х				
							At least once every five years. Last review
Investment Consultant	Investments		X				completed during FYE 2017.
Records Retention	Executive		X				
	Member		.,				
Survivor Non-Calculation Processing	Services		Х				
Travel Expenditure and Compliance Review	Fiscal		Х				
Customer Service	Member Services		X				This will be a follow-up engagement to Project 1508 to ensure a review of the items that were not covered during this project are assessed.
Agency Governance Review	Executive		Х				At least once every five years.
Review of Audit Committee Charter, Audit Services Division Charter, and Audit Resolution Policy & Procedures	Audit Services		X				Performed every three years. Last review completed during FYE 2019.
Business Continuity Plan	Executive		Х				At least once every five years. Last review completed during FYE 2017.
DROP/IBO processes	Member Services/Fisca I		х				
Internal Portfolio Review	Investments/Fi			X			At least once every 3-5 years. Last completed during FYE 2019.
Experience Study	Member Services/Fisca I/IT				X		This project will consist of testing the experience study data files before being submitted to the System Actuary.
Internal Quality Assurance Review	Audit Services					×	A full internal quality assurance review is completed in the fiscal year prior to an external quality assurance review. The next external quality assurance review is scheduled for FYE 2021 and then again in FYE 2026.  At least once every five years. Review planned
Custodian Bank	scal					Х	for FYE 2020.



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### Internal Memorandum

To: LASERS Audit Committee

From: Ryan Babin, Audit Services Director
CC: Cindy Rougeou, Executive Director

**Date:** April 29, 2019

Subject: Project 1929 Review of Audit Committee Charter, Audit Service Division Charter, and Audit

Resolution Policy & Procedures

The Audit Services Division performed a review of the Audit Committee Charter, Audit Services Division Charter, and the Audit Resolution Policy and Procedures to ensure those remain relevant and appropriate.

The proposed revisions to the Audit Services Division Charter (see Appendix A) will be presented and approved by the audit committee and board at the June 2019 meetings. There are no proposed revisions to the Audit Committee Charter or the Audit Resolution Policy and Procedures.

### **BOARD OF TRUSTEES:**

Shannon Templet, Board Chair Thomas Bickham, Vice Chair Virginia Burton Commissioner Jay Dardenne Beverly Hodges Judge William Kleinpeter Janice Lansing Barbara McManus Sen. Barrow Peacock Rep. Kevin Pearson Lori Pierce Hon. John Schroder Lorry Simmons Trotter Cindy Rougeou, Executive Director







### **Audit Services Division Charter**

### A. PURPOSE

- **1.** The Audit Services Division is a team committed to providing professional, independent and objective assurance and consulting services to LASERS.
- 2. The division's scope of responsibility is to assist LASERS in accomplishing its strategic and operational objectives by bringing a systematic and disciplined approach to evaluate and improve the effectiveness of the LASERS risk management, control, and governance process.
- **3.** The division's primary mission is to provide an independent, objective evaluation of all agency operations and provide value added consulting services.
- **4.** The objectives of consulting services conducted are to provide:
  - **a.** Assessments and advice to management for improving processes that will advance the goals and objectives of LASERS.
  - **b.** Assessments and advice on the front-end of projects so that risks are identified and internal controls are designed at the beginning of a project.
  - c. Education and training on risks, internal controls, and the audit process.

### **B. ORGANIZATIONAL STATUS**

- 1. The organizational status and support given to audit services by the board of trustees and executive management are major determinants of the scope and value of the internal audit function to LASERS. In order to establish and preserve the independence of the internal audit function, the division reports functionally to the board through the audit committee and administratively to the executive director. The audit director reports directly and freely to the chair of the audit committee on LASERS audit policy, observations, guidance issues and other matters as so mandated. The audit director is free to make the audit committee aware of any areas of disagreement between the audit director and executive director as to items included on the audit plan.
- 2. The audit committee, in consultation with the executive director, will

- recommend to the board of trustees the appointment and removal of the audit director of the Audit Services Division.
- 3. The internal auditors have neither authority nor operational responsibility for any of the procedures or activities of LASERS. This independence promotes essential impartial and unbiased judgments, and assures appropriate consideration and effective action on observations and recommendations. Specifically, the division or its staff shall not design, install or operate any program or system, or engage in any other activity that could reasonably be construed to compromise its independence and objectivity. Furthermore, the Audit Services Division's objectivity is not adversely affected by: recommending standards of controls to be applied in developing systems and procedures, evaluating existing or planned financial and operating systems and related procedures, or making recommendations for modifications and improvements to strengthen controls and/or enhance operational effectiveness. The audit director should discuss any potential issues regarding impairment of independence and/or conflicts of interest and the appropriate mitigations with the audit committee, as necessary. The Audit Services Division should notify the audit committee when an actual or perceived conflict of interest arises that would impair their objectivity or independence.
- 4. As a representative of the audit committee and to accomplish audit objectives, the division is authorized to have unrestricted access to all LASERS records, files, documents, accounts, physical properties, and personnel during the conduct of any assurance or consulting activity. The Audit Services Division has authority to review all areas related to operational activities. Where the need is indicated, special arrangements will be made for the examination of confidential information. Auditors will exercise due diligence in the safeguarding and use of these resources.
- 5. Contracts with third party providers shall contain the organization's standard audit language enabling the LASERS internal auditors and other auditors and specialists to have access to relevant records and information. Any exceptions to this requirement shall be specifically approved by the board of trustees.

### C. RELATIONSHIP TO RISK MANAGEMENT AND INTERNAL CONTROL PROGRAMS

1. The board has overall responsibility for ensuring that risks are managed. In practice, the board delegates to management the operation and implementation of the risk management and internal control system. The

Audit Services Division's role is to provide an independent and objective assurance on the effectiveness of the risk management and internal control system.

### D. STANDARDS AND ETHICS

- 1. The Audit Services Division, at a minimum, shall abide by:
  - a. The Louisiana Code of Governmental Ethics
  - b. LASERS Ethics Policy
  - **c.** The Institute of Internal Auditors (IIA) mandatory guidance which includes the International Standards for the Professional Practice of Internal Auditing, Code of Ethics, and Definition of Internal Auditing
- 2. The IIA's International Professional Practices Framework should be used as guidance for the standard operating procedures of the Audit Services Division.

### E. Scope of Activities

- 1. Specific responsibilities include the following:
  - a. Establish policies for conducting its activities and direct its technical and administrative functions according to the policies and direction provided by the audit committee.
  - b. Assure that the resources of the Audit Services Division are efficiently and effectively used. This includes selecting, training, developing and retaining a competent internal audit staff that collectively have the abilities, knowledge, skills, experience, expertise and professional certifications necessary to accomplish the mission, objectives and scope of this charter. Provide opportunity and support for staff to obtain professional training, professional certifications, and to further their education.
  - c. The Audit Services Division will conduct an annual enterprise risk assessment with the goal of formulating an audit plan. Information gathered during the enterprise risk assessment may be shared with management.
  - d. Develop a flexible annual audit plan using a risk-based methodology and input from the division directors, executive management, and audit committee.
  - e. Implement the annual audit plan, as approved by the audit committee,

- including, any plan amendments, special tasks or projects requested by executive management and the audit committee.
- **f.** Prepare an operating budget that is complementary to the implementation of the audit plan.
- g. Perform comprehensive reviews that encompass the examination and evaluation of the adequacy and effectiveness of internal controls and the quality of performance. These reviews may include:
  - i. Reviewing and assessing the management controls utilized by LASERS to address business and operating risks.
  - **ii.** Reviewing operations to ascertain whether results are consistent with established objectives and goals and are being carried out as planned.
  - **iii.** Evaluating compliance with policies, plans, procedures, laws and regulations, which could have a significant impact on operations.
  - iv. Appraising the economical and efficient use of resources.
  - v. Reviewing the means of safeguarding assets and, as appropriate, verifying the existence of such assets.
  - vi. Reviewing the reliability and integrity of financial and operating information and the means used to identify, measure, classify and report information.
- **n.** Evaluate the system of governance, risk management, and controls during each engagement, as applicable.
- i. Assist in the investigation of suspected fraudulent activities involving the organization, according to LASERS fraud policy, and notify the audit committee and executive management, of the results, as appropriate.
- j. Conduct routine reviews of employer reporting agencies and investment management firms as outlined on the approved audit plan.
- k. Present to management the results of reviews conducted. The Audit Services Division will provide recommendations and evaluate any plan(s) or action(s) taken to correct the observation(s). If not considered resolved, see that further discussions are held to achieve resolution in accordance with the approved Audit Resolution Policy and Procedures.
- Conduct periodic follow-up reviews to evaluate the adequacy of management's corrective actions.
- m. Coordinate with the external auditor engaged by the Louisiana

Legislative Auditor to avoid unnecessary duplication of effort between the external auditor and the Audit Services Division. Audit services will also review any external auditor findings, follow-up on corrective action taken and provide assistance.

- n. Participate as an advisor in the planning, design, development, and implementation phases of manual and automated systems to determine whether:
  - i. Adequate controls are incorporated in the system.
  - ii. Adequate risk management techniques have been addressed.
  - iii. Thorough systems testing is performed at appropriate stages.
  - iv. Systems documentation is maintained, complete, and accurate.
  - v. The intended purpose and objectives of the system implementation or modification have been met.
- Conduct periodic audits of data processing and make post-installation evaluations of major data processing systems to determine whether these systems meet their intended purposes and objectives.
- p. Respond to any specific requests for special reviews by the board of trustees, audit committee, executive director and from other staff, subject to the approval of the audit committee.
- **q.** Obtain specialized services from outside the organization when the nature of the engagement requires specialized services.
- r. Oversee the work of all contract auditors hired by LASERS.
- **s.** Provide education to the board of trustees and staff on risks, internal controls, and processes and practices of the Audit Services Division.

### F. REPORTING

- **1.** The audit director, in the discharge of audit's duties shall be accountable to the audit committee for the following:
  - a. Report the results of engagements performed to the audit committee, the executive director, and appropriate division directors at the audit committee meeting occurring nearest to the completion of the engagement. However, observations shall be brought to the attention of appropriate division directors during the engagement. In the case of a material observation, the audit director would notify the audit committee and executive director immediately.

- b. Prepare materials for the audit committee meetings.
- c. Submit at the June meeting of each year to the audit committee for adoption, a formal audit plan that is developed in line with the strategic plan and the risk assessment process. The audit plan should include an audit work schedule. Furthermore, the audit director should determine the nature, timing, and extent of follow-up audits in developing the audit plan.
- **d.** Present proposed changes to the approved audit plan as needed. Report at each audit committee meeting on the status of engagements outlined in the audit plan.
- **e.** Present, at least semi-annually, a report on the status of open observations and on the risks that management has decided to accept.
- f. The audit director will confirm annually to the audit committee that all of the responsibilities outlined in the Audit Services Division Charter have been carried out.
- g. Maintain a professional audit staff with sufficient knowledge, skills, experience, and expertise in the subject matter that is being audited. Therefore, the audit director will include as part of the reports to the audit committee an annual report on internal audit personnel, including their qualifications, certifications and development.
- h. The audit director will confirm annually the organizational independence of the internal audit function.

### G. QUALITY ASSURANCE

- 1. The audit director will establish and maintain a quality assurance program to evaluate the operations of the audit division. A quality assurance program includes training, supervision, internal and external assessments. The purpose of this program is to provide reasonable assurance that audit work conforms to the *International Standards for the Professional Practice of Internal Auditing*.
- 2. The audit services division will complete an internal assessment no sooner than two years before a peer review. The internal assessment report will be provided to the executive director and audit committee upon completion.
- 2.3. The audit director will obtain a peer review by other internal auditors as required by professional standards, no less frequently than once every five years. The peer review report will be provided to the executive director and

Commented [NX1]: Revised based on update to IIA Standard 1110.

Commented [NX2]: Revised based on update to IIA Standard

audit committee upon completion.

- 4. The audit director will confirm annually the results of the ongoing monitoring of the quality assurance program.
- 3.5. The audit committee shall review the activities of the Audit Services Division annually to assure the independence and objectivity of internal auditing.

H. MEETINGS

The audit director, or designee, shall attend all audit committee meetings. The audit director may also meet with the chair of the audit committee, as needed.

### I. POLICY REVIEW

The audit committee will review this charter at least once every three (3) years to ensure that it remains relevant and appropriate.

### J. HISTORY

This charter was adopted on January 27, 2006 and recent revisions approved on June  $24\frac{7}{2}$ ,  $201\frac{69}{2}$ .

Commented [NX3]: Revised based on update to IIA Standard 1320

Commented [NX4]: Revised based on update to IIA Standard



To: LASERS Audit Committee

From: Ryan Babin

Subject: Customer Service Evaluation Summary

### **INTERNAL REVIEWS**

### 1923 Benefit Calculation Review

The survey was completed by two individuals and consisted of all positive responses.

- Additional comments included:
  - In response to "Was the auditor(s) available to discuss and respond to any questions/issues that arose during the engagement."
    - "Nicole was available by email and in person."
  - In response to "Were you satisfied with the independence and objectivity displayed by the internal auditor(s) during this engagement."
    - "Very professional and easy to talk to."
  - In response to "Were you satisfied with the overall professionalism and conduct of the internal auditor(s)."
    - "A 100%. Very pleasant and professional at all times."
  - In response to "Did the internal auditor(s) work well with your division's staff"
    - "She was very accommodating and gracious."
  - In response to "Was there a value-added benefit to your division as a result of this engagement"
    - "Any time gaps can be identified and/or affirmation that your process has true quality controls; it is a positive overall business team effort. We appreciate that Audit spends the effort in reviewing this particular area annually. It's vital that we learn about our weaknesses and was able to make some changes to prevent future errors similar to the ones found."
  - In response to "Was there anything about the engagement you especially liked."
    - "It was quick and the auditor was easy to work with."

### **BOARD OF TRUSTEES:**

- In response to "What could be done in the future to improve our processes."
  - "Looking forward to making documented SOLARIS improvements, which would change the nature of the audit or at least add to the effort."
  - "I had a very pleasant experience and would not have any suggestions for changes in the future. Great job!."

### **EXTERNAL REVIEWS**

### 1925 Board of Commissioner Port of New Orleans

The survey had no responses.



### **EXECUTIVE SUMMARY OF AUDIT REPORTS**

### 1923 Benefit Calculation Review

This was a planned engagement on the fiscal year end (FYE) 2019 Audit Plan. The fieldwork for this engagement was completed on March 13, 2019.

LASERS Member Services Division calculates retirement benefits in according with Title 11 of the Louisiana Revised Statutes. Preliminary retirement benefit calculations are performed when a retirement application is received by using membership data that is posted to member records. Final retirement benefit calculations are performed once all agency contributions for the member have been received and posted to the member's records.

The formula used to determine the maximum monthly base retirement benefit is: service credit times final average compensation times retirement plan accrual rate. If any component of this formula is incorrect, the monthly benefit amount will be in error. Member Services conducts an in-depth review of the member's record when performing the preliminary calculation, final calculation, and the final approval phases of the retirement calculation process. Additionally, the same individual does not perform a successive step in the retirement calculation process. For example, the individual that performs the preliminary calculation is not able to perform the final calculation.

During this review, the following observations were noted and are detailed below:

- 1. One instance of a benefit calculation error identified.
- 2. One error identified during a quality assurance (QA) review not corrected.

### **OBSERVATION #1**

A sample of benefit calculations finalized in 2018 were randomly selected for independent recalculation by Audit Services. Exception results from analytic queries were also reviewed and independent recalculations were performed, where necessary. Lastly, calculations that required a recalculation as identified during the post-final calculation check performed by the Member Services quality assurance specialist were reviewed by Audit Services.

Of the 114 calculations tested by Audit Services, there was one benefit calculation error identified. The initial retroactive benefit payment made to one retiree was in error. The termination date was used to calculate the initial retro payment instead of the retirement date. This resulted in a one-time benefit overpayment of \$68.11.

### **BOARD OF TRUSTEES:**

Shannon Templet, Board Chair Thomas Bickham, Vice Chair Virginia Burton Commissioner Jay Dardenne Beverly Hodges Judge William Kleinpeter Janice Lansing Barbara McManus Sen. Barrow Peacock Rep. Kevin Pearson Lori Pierce Hon. John Schroder Lorry Simmons Trotter Cindy Rougeou, Executive Director



Member Services has taken the necessary action to correct the record. The retroactive payment was corrected and the total overpayment has been collected.

### **RECOMMENDATION** (CLOSED)

Member Services should evaluate the benefit calculation process based on the issue noted in the observation and determine which areas should be strengthened to minimize calculation errors.

### **DIVISION RESPONSE**

Member Services agrees with this recommendation. The Processing Supervisor provided additional training and explanation to the analysts who processed this file. Member Services will continue to enhance their desk procedures and other job aids used by staff. Since Member Services already has a verification process in place and this not a common error, no formal process changes are recommended at this time. The corrective action has already been taken for this observation.

### **OBSERVATION #2**

Member Services has developed a QA review process for retirement calculations which include a random 10 percent review of benefit calculations finalized each month, a random 10 percent review of all work completed by Member Services analysts, and a 100 percent review of all specialty plan calculations and calculations that were completed using a workaround.

According to Member Services, if an error is found by the QA specialist during their review, then they provide details of the error to Member Services management for correction. The error should be corrected within 10 days, if possible. Furthermore, the QA specialist is responsible for verifying that all corrections are completed. During the project, it was observed that one error identified by the QA specialist in July 2018 was not corrected as of February 2019. The net result of this error identified \$728.89 in underpayments to be disbursed to the member. Member Services has corrected the error noted above.

### **RECOMMENDATION (CLOSED)**

Member Services should evaluate the quality assurance review process and make the appropriate changes to ensure that errors identified by the QA specialist are corrected in a timely and accurate manner.

### **DIVISION RESPONSE**

Member Services agrees with this recommendation. Effective April 2019, Member Services created a document that is imported into a member's file after a QA check is performed. If an error is found, a workflow is initiated in Optimus and routed to the Member Services Supervisor workbasket. The appropriate supervisor is responsible for ensuring the issue is corrected. If the supervisor is out of the office or overlooks the item, the manager can easily see that there is an outstanding issue that requires attention. Once the error is resolved, the work item is closed. The corrective action has already been taken for this observation.

### 1924 Louisiana State University Medical Center (External Review)

This was a planned engagement on the fiscal year end (FYE) 2019 Audit Plan. The fieldwork for this engagement was completed on May 10, 2019. LSUHSC-NO employs approximately 469 LASERS employees.

During the review of LSUHSC-NO, there was an observation noted relating to ineligible earnings that were reported to LASERS which is detailed below.

### **OBSERVATION**

During this review, it was determined that ineligible earnings were reported to LASERS for one individual. This individual was employed in a position at LSUHSC-NO that was not eligible for LASERS; however, a portion of wages earned in that position were coded as regular student wages and incorrectly reported to LASERS. This occurred because the individual transferred from an ineligible position to a LASERS eligible position in the middle of a pay period and the portion of earnings associated with the ineligible position was submitted to LASERS. The agency confirmed that ineligible wages in the amount of \$57.12 was incorrectly reported to LASERS.

After discovering the issue with the regular student wages, other earnings codes classified as LASERS eligible were identified where the code appears to be associated with positions ineligible for LASERS. The agency plans to conduct a review of the earnings codes in their system to address any other errors in retirement eligibility classification. The reporting of ineligible earnings to LASERS can impact the calculation of service credit and final average compensation.

### **RECOMMENDATION**

The agency should identify and correct any earnings codes in their system that are not properly classified for retirement eligibility purposes. Furthermore, any employees affected by any misclassification should be corrected. The agency should work with LASERS Fiscal staff to take the necessary steps to properly correct the records of for any individuals impacted. Target completion date is December 31, 2019.

### **DIVISION RESPONSE**

The agency has provided the following action plan:

- Review all wage types and update their eligibility in LSUHSC-NO's payroll system where necessary.
- Identify any employees who have earnings that were improperly sent to LASERS.
- Take the appropriate actions to have the incorrect earnings and contributions removed from SOLARIS.
- Request a refund of the contributions that were submitted to LASERS in error.
- Refund any employees that had contributions improperly withheld.
- LSUHSC-NO's Accounting Services will run a report prior to each payroll run to ensure that the deductions from earnings that are not LASERS eligible are not included in the contribution amounts.

### 1925 Board of Commissioners Port of New Orleans (Port NOLA) (External Review)

This was a planned engagement on the fiscal year end (FYE) 2019 Audit Plan. The fieldwork for this engagement was completed on March 25, 2019. Port NOLA employs approximately 252 LASERS members. Overall, Port NOLA has effective procedures in place with regard to handling of retirement related processes for their LASERS members. No reportable agency issues were identified during this review.



### NOTICE AND AGENDA Investment Committee Meeting Thursday, June 27, 2019 1:15pm

The Investment Committee will meet in the fourth floor conference room of the Retirement Systems Building, 8401 United Plaza Boulevard, Baton Rouge, LA.

### Please silence your cell phone before meeting begins

- I. CALL TO ORDER
- II. ROLL CALL
- III. PUBLIC COMMENT
- IV. REGULAR BUSINESS
  - Approval of the minutes of the May 16, 2019, meeting of the Investment Committee (Action Item)
     Beverly Hodges, Chair

### V. NEW BUSINESS

- 1. BNY Mellon Annual Custodian Review
  William Claxton, Director/Public Fund Segment Manager
  Jerri Jones, Relationship Manager
- 2. Monthly Performance Review

  Bobby Beale, CFA, CAIA Chief Investment Officer
- Annual Consultant Review
   Rhett Humphreys, Partner NEPC, LLC
- VI. OTHER BUSINESS
- VII. ADJOURNMENT

There are no managers on the Blackout List.

NOTE: If special accommodations are needed please contact this office prior to meeting.

# Louisiana State Employees' Retirement System Investment Committee Meeting May 16, 2019

The Investment Committee of the Louisiana State Employees' Retirement System met on Thursday, May 16, 2019, in the fourth floor Board Room of the Retirement Systems building, 8401 United Plaza Boulevard, Baton Rouge, Louisiana.

Ms. Beverly Hodges, Committee Chair, called the meeting to order at 1:02 p.m. Roll call was conducted by Ms. Beth Labello, recording secretary.

\*\*\*\*\*\*\*\*\*\*

### **ROLL CALL**

Members present: Mr. Thomas Bickham; Ms. Virginia Burton; Ms. Beverly

Hodges; Judge William Kleinpeter; Mr. James Mack, Designee – Louisiana State Treasurer; Mr. Rick McGimsey, Designee – Commissioner of Administration; Ms. Barbara McManus; \*Ms. Lorry Trotter; Ms. Shannon

Templet; and Ms. Lori Pierce

Members absent: Ms. Janice Lansing; Senator Barrow Peacock; and

Representative Kevin Pearson

Staff present: Ms. Cindy Rougeou, Executive Director; Ms. Maris

LeBlanc, Deputy Director & Chief Operating Officer; Mr. Bobby Beale, Chief Investment Officer; Ms. Beth Labello, recording secretary; Investment Staff: Ms. Laney Sanders, Mr. Darren Fournerat, Ms. Celeste Funderburk, Mr. Jacques Brousseau; Mr. Reeves Pearce; and Mr. Sam

Chastain

Also Present: Mr. Tim Fitzgerald, NEPC; Ms. Melissa Mendenhall, NEPC;

Ms. Nicole Edmonson and Mr. Lowell Good, Louisiana

Legislative Auditor's Office

\*\*\*\*\*\*\*\*\*\*\*

### PUBLIC COMMENT

Ms. Rougeou introduced Mr. Lowell Good, the new Legislative Actuary with the Louisiana Legislative Auditor's Office. She also introduced Ms. Nicole Edmonson, also from the Louisiana Legislative Auditor's Office.

### **REGULAR BUSINESS**

The committee considered the minutes of the April 25, 2019, Investment Committee meeting. Judge Kleinpeter moved, seconded by Mr. Bickham, to approve the minutes of the April 25, 2019, Investment Committee meeting. With no further discussion, and no objections, the motion carried.

### **NEW BUSINESS**

Private Market Portfolio Review

Mr. Andrew Sheiner, Managing Partner, appeared before the committee to discuss Altas Partners Holdings II.

Discussion of Private Market Investment

Ms. Sanders gave an overview of Altas Partners and discussed its potential addition within the larger private markets portfolio. Ms. Sanders recommended, and Ms. Mendenhall agreed, that a \$100 million commitment be made to Altas Partners Holdings II. Judge Kleinpeter moved, seconded by Mr. Bickham, to commit \$100 million to Altas Partners Holdings II. With no further discussion, and no objections, the motion carried.

\*Ms. Trotter joined the meeting at 2:00 p.m.

Annual Optional Retirement Plan/Self-Directed DROP Review

Mr. Tim Fitzgerald, NEPC, reviewed the DROP and ORP Plans. Changes to the investment policy statement were proposed for the DROP and ORP Plans. These changes would bring the policy in line with current best practices. Ms. McManus moved, seconded by Judge Kleinpeter, to approve the changes to the investment policy statement for the LASERS Self-Directed Deferred Retirement Options Plan and Optional Retirement Plan, as presented. With no further discussion, and no objections, the motion carried.

Ms. Marybeth Daubenspeck, Vice President - Government Markets, Empower gave a presentation outlining the services Empower Retirement provides for the Self-Directed DROP Plan and Optional Retirement Plan.

1<sup>st</sup> Quarter 2019 Performance Review

Mr. Beale reviewed performance for the first quarter 2019, and then moved on to April 2019 performance. He stated that as of April 30, 2019, the return was 3.3% Fiscal Year-to-Date.

\*\*\*\*\*\*\*\*\*\*\*

### **OTHER BUSINESS**

With no other business brought before the committee, the meeting adjourned at 2:40 p.m.

### LASERS INVESTMENT COMMITTEE

### PROPOSED 2019 AGENDA ITEMS

### **JANUARY 23 & 24**

Trustee Workshop

Monthly/YE 2018 Performance Review

Trustee Education

**Actuarial Science** 

Laws, Rules and Regulations

Investment

Management Committee/Regular Board Meeting

### **FEBRUARY 21**

4th Quarter 2018 Performance Review

**Investment Guidelines Discussion and Recommendation** 

### MARCH 21

Monthly Performance Review

### APRIL 25 (Legislative Session convenes 4/8)

Monthly Performance Review

**Emerging Markets Portfolio Reviews/Contract Discussion** 

#### **MAY 16**

1st Quarter 2019 Performance Review

Annual Optional Retirement Plan/Self-Directed DROP Review

### JUNE 27 (Legislative Session adjourns 6/8)

Monthly Performance Review Annual Custodian Review

**Annual Consultant Review** 

### **JULY 25**

Fiscal Year End Performance Review

**Asset Allocation Review** 

### **AUGUST 22**

2<sup>nd</sup> Quarter 2019 Performance Review

Investment Grade Fixed Income Portfolio Reviews/Contract Discussion

### **SEPTEMBER 26**

Monthly Performance Review

### **OCTOBER 24**

Monthly Performance Review Internal Funds Portfolio Review Annual Trading Report Annual Proxy Report

### **NOVEMBER 21**

3<sup>rd</sup> Quarter 2019 Performance Review

### **DECEMBER 12**

Monthly Performance Review Investment Division Annual Report

<sup>\*</sup>All agenda items are subject to change



# NOTICE AND AGENDA Management Committee Meeting Thursday, June 27, 2019 Immediately following Investment Committee

The Management Committee will meet in the fourth floor conference room of the Retirement Systems Building, 8401 United Plaza Boulevard, Baton Rouge, Louisiana.

Please silence your cell phone before meeting begins.

- I. CALL TO ORDER
- II. ROLL CALL
- **III. PUBLIC COMMENT** (allowed upon request before action items)
- IV. REGULAR BUSINESS
  - 1. Approval of the Minutes of the May 16, 2019, Management Committee Meeting *(Action Item)*

Barbara McManus, Management Committee Chair

- 2. Executive Counsel's Report
  Steve Stark, Deputy General Counsel
- 3. Executive Session
  - a. Review of the June 2019 Disability Retirement Report *(Action Item)*Carlos Jones, Retirement Benefits Supervisor

### V. NEW BUSINESS

- 1. 2019 Legislative Session Final Report

  Maris LeBlanc, Deputy Director & Chief Operating Officer
- Fiduciary Duty Presentation (Educational)
   Jenifer Schaye, General Counsel, Louisiana Legislative Auditor's Office
- 3. Chief Administrative Officer's Comments
  - a. Trustee Education Report
  - b. Monthly Operating Budget Report
  - c. Monthly Pension Administrative Report

    Trey Boudreaux, Chief Administrative Officer

- 4. Deputy Director and Chief Operating Officer's Comments

  Maris LeBlanc, Deputy Director & Chief Operating Officer
- 5. Executive Director's Comments

  Cindy Rougeou, Executive Director
- VI. OTHER BUSINESS
- VII. ADJOURNMENT

NOTE: If special accommodations are needed, please contact this office prior to meeting.

# Louisiana State Employees' Retirement System Management Committee Meeting May 16, 2019

The Management Committee of the Louisiana State Employees' Retirement System met on Thursday, May 16, 2019 in the fourth floor conference room of the Retirement Systems Building located at 8401 United Plaza Boulevard, Baton Rouge, Louisiana.

Ms. Barbara McManus, Chair, called the meeting to order at 2:54 p.m. Roll was called by Ms. Beth Labello, recording secretary.

\*\*\*\*\*\*

Members Present: \*Mr. Thomas Bickham, Ms. Virginia Burton, Mr. James Mack

(designee of the Treasurer), Ms. Beverly Hodges, Judge William Kleinpeter, Mr. Rick McGimsey (designee of the Commissioner), Ms. Barbara McManus, Ms. Lori Pierce, Ms. Shannon Templet,

Ms. Lorry Trotter

Members Absent: Ms. Janice Lansing, Senator Barrow Peacock, Representative

Kevin Pearson

**Staff Present:** Ms. Cindy Rougeou, Executive Director; Ms. Maris LeBlanc,

Deputy Director and Chief Operating Officer; Mr. Trey Boudreaux, Chief Administrative Officer; Mr. Steve Stark, Deputy General Counsel; Mr. Carlos Jones, Retirement Benefits Supervisor; Mr. Jonathan Drago, Retirement Benefits Assistant Administrator; Mr. Greg Byrd, IT Tech Support Manager; Mr. Artie Fillastre, Chief Fiscal Officer; Ms. Tonja Normand, Public Information Director; Mr. Ryan Babin, Audit Director; Ms. Amanda Celestine, Executive

Management Officer; Ms. Beth Labello, recording secretary

Also Present: Mr. Lowell Good, Louisiana Legislative Auditor's Office

\*\*\*\*\*\*

A quorum was announced present and the meeting opened for business.

### **Public Comment**

Ms. LeBlanc introduced Greg Byrd and Jonathan Drago to the Committee. These LASERS employees were representing Dan Bowden, IT Director, and Tricia Gibbons, Retirement Benefits Administrator.

Ms. LeBlanc also advised the committee that the agenda had been revised to include an item on reinstating a member's retirement benefit.

### **Regular Business**

Ms. McManus called for approval of the April 25, 2019 Management Committee minutes. Judge Kleinpeter moved, seconded by Ms. Hodges, to approve the minutes. With no objection or discussion, the motion carried.

Ms. McManus announced there were no disability denials this month.

Judge Kleinpeter moved, seconded by Ms. Hodges, to approve the May 2019 Disability Report. With no objection or discussion, the motion carried.

In the Executive Counsel's report, Mr. Stark stated there were no new appeals or lawsuits.

### **New Business**

Mr. Carlos Jones reviewed the list of alternate physicians to be added to the State Medical Disability Board. Ms. Hodges moved, seconded by Judge Kleinpeter, to recommend that the Board approve the list of physicians submitted as alternate physicians to the State Medical Disability Board. With no objection or discussion, the motion carried.

Mr. Fillastre discussed reinstating a member's disability benefits. Ms. Burton moved, seconded by Ms. Hodges to reinstate the member's disability benefits as discussed. With no objection or discussion, the motion carried.

\*Mr. Bickham joined the meeting at 2:59 p.m.

Mr. Boudreaux reviewed the Chief Administrative Officer's comments.

Ms. LeBlanc reviewed the Deputy Director and Chief Operating Officer's comments.

Ms. Rougeou reviewed the Executive Director's comments. She stated a motion is required to approve travel to attend the NASRA Conference.

Judge Kleinpeter moved, seconded by Ms. Hodges, to approve travel for any trustee interested in attending the NASRA Conference in Williamsburg, VA, August 3-6, 2019. With no objection or discussion, the motion carried.

### **Other Business**

There was no further business to discuss.

### Adjournment

The meeting adjourned at 3:09 p.m.

## Final Bill List as of 6/17/19 2019 Regular Session of the Louisiana Legislature

Bill#	Author	Description	Position	Status
HB 28	Ivey	Hybrid Plan	Oppose	Failed
HB 29	R. Johnson	Removes insurance premium increase for HAZ Plan members who transfer service and retire with unreduced benefit, when the member reaches the age required for regular plan retirement eligibility	Neutral	Act 289 Effective 6/11/19 for purposes of calculating amounts of premiums; otherwise 7/1/19
HB 392	Henry	Supplemental appropriation \$9.5M to IUAL	Support	Passed
HCR 20	Jones, et al	Memorializes Congress to consider repealing WEP/GPO	Support	Passed
SB 9	Peterson	Excludes Regional Transit Authority future management class employees from LASERS membership	Neutral	<b>Act 264</b> Effective 6/30/19
SB 14	Peacock	Term limits for retirement system boards; LASERS already has limits	Neutral	Failed
SB 15	Long, et al	Changes definition for Department of Agriculture & Forestry firefighters eligible to join HAZ Plan	Neutral	<b>Act 42</b> Effective 6/30/19
SCR 34	Mizell	Memorializes Congress to consider repealing WEP/GPO	Support	Passed
SR 266	Colomb	Requests study of the disposition of retirement benefits when a beneficiary is convicted of murdering the system member or retiree. Input from the four state systems is requested.		Adopted

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### June 2019 Management Committee Meeting Chief Administrative Officer's Comments

#### **Fiscal Division**

- LASERS books will close for FYE 2018/2019 on July 15th. Please remit all travel forms to Beth prior to Friday, July 12th for expenses that occurred between July 1, 2018 and June 30, 2019.
- Postlethwaite & Netterville will begin their audit of LASERS financial statements on June 17th with interim fieldwork. Final fieldwork is scheduled to begin August 5th.
- Fiscal is recruiting for an Investment Accountant to replace George Yarbrough, who was detailed into Shawei Chen's vacant Accountant Manager 1 position.

#### **Information Technology Division**

- The Optimus Project (Phase 3) is nearing completion and will wrap up sometime this summer.
- The Office 365 project continues to make good progress.
- Disaster Recovery preparedness and the ability to more rapidly recover from an event has progressed significantly. The official annual DR test will be conducted in June.
- New Option Factors (effective date 7/1/19) have been loaded in Solaris. These were updated to be based on mortality tables adopted by the Board in January 2019.
- There were no notable or unusual Data Security incidents for May 2019. There were, however, 1,682,480 attempts to breach our security protocols in May 2019.
- The May Cybersecurity Newsletter discussed what LASERS employees need to know about Backups and their role in protecting LASERS data.
- Work on a detailed Data Security Incident Response Plan is ongoing.
- IT is actively searching for an IT Programmer/Analyst I. Applicants are being reviewed now.
- Two IT employees have chosen to retire and we will be filling those positions soon.
- The IT Service Desk reports an on-time delivery of IT services of 99.38% of SLA for May 2019.
- LASERS Website top three search words or phrases for May 2019 were 1. Calculator, 2.
   Drop, 3. Retirement Calculator.

#### Louisiana State Employees' Retirement System 2018-2019 Trustee Training Report\* Total Education Hours as of 6/19/19

	Investments	Actuarial Science	Fiduciary Duty and Ethics	Laws, Rules and Regulations	
	(8 Hours Required)	(4 Hours Required)	equired) (2 Hours Required) (2 Ho		TOTAL
Trustee	# of Hours	# of Hours	# of Hours	# of Hours	
Adomako, Afranie <sup>1</sup>	0	0	0	0	0
Bickham, Thomas	7.5	2.25	0	1	10.75
Broussard, John <sup>2</sup>	5.5	7.5	0	0	13
Burton, Virginia	12	3.25	1	2	18.25
Goodson, Barbara <sup>1</sup>	11.75	3.25	2	2	19
Schroder, John	0	0	0	0	0
Hodges, Beverly	13.5	4.25	2	3	22.75
Kleinpeter, William	13.5	4.25	2	3	22.75
Lansing, Janice	13.5	3.75	2	3	22.25
Mack, James <sup>2</sup>	0	0	0	0	0
Mathews, Amy <sup>2</sup>	2	3.25	2	1	8.25
McGimsey, Rick <sup>1</sup>	7	1	0	1	9
McManus, Barbara	13.5	3.25	3	3	22.75
Peacock, Barrow	0	0	0	0	0
Pearson, Kevin	0	0	0	0	0
Pierce, Lori	10.75	3.75	0	1	15.5
Templet, Shannon	13.5	4.25	2	3	22.75
Trotter, Lorry	9	2.25	1	1	13.25

<sup>&</sup>lt;sup>1</sup> Designee of the Commissioner of Administration

<sup>&</sup>lt;sup>2</sup> Designee of the Treasurer

<sup>\*</sup> Reporting Period is September 1 to August 31



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#### **Fiscal Division**

#### **OPERATING BUDGET REPORT** May 31, 2019

#### (Unaudited)

Category	:	2017-2018 Actual	2018-2019 Budget	Monthly Expenses	•	2018-2019 YTD Actual	emaining Balance	2018-19 % of Budget	2017-18 % of Actual
Personnel	\$	14,325,192	\$ 15,477,700	\$ 1,124,954	9	\$ 13,028,739	\$ 2,448,961	84%	83%
Travel Expenses		145,567	182,500	30,833		174,190	8,310	95%	69%
Operating Services		2,683,499	3,098,100	95,099		2,611,675	486,425	84%	78%
Professional Services		753,264	754,000	81,791		449,150	304,850	60%	48%
Acquisitions		219,754	203,000	5,663		105,649	97,351	52%	51%
TOTAL		18,127,276	19,715,300	1,338,340		16,369,403	3,345,897	83%	80%
Investment Fees		32,210,782	33,500,000	2,772,123		29,857,772	3,642,228	89%	89%
GRAND TOTAL	\$	50,338,058	\$ 53,215,300	\$ 4,110,463	9	\$ 46,227,175	\$ 6,988,125	87%	86%

#### **CAPITAL OUTLAY BUDGET REPORT**

May 31, 2019 (Unaudited)

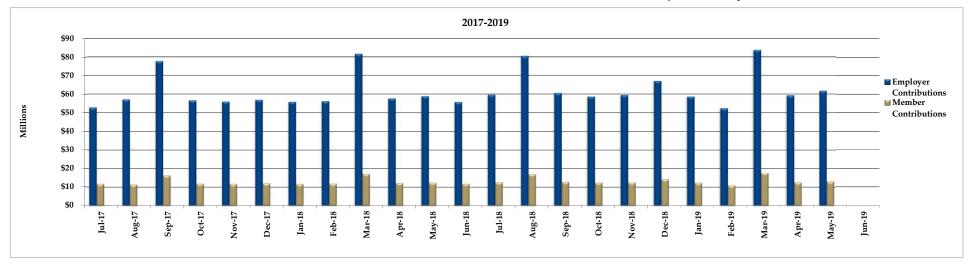
Category	To	otal Project Budget	2014-2018 FD Actual	2018-2019 TD Actual	otal Project Expenses	]	Remaining Balance	% of Budget Used
Operating Services	\$	108,440	\$ -	\$ 108,144	\$ 108,144	\$	296	100%
Professional Services		4,711,368	3,299,004	\$ 826,197	4,125,201		586,167	88%
Acquisitions		725,281	658,196	12,494	670,690		54,591	92%
GRAND TOTAL	\$	5,545,089	\$ 3,957,200	\$ 946,835	\$ 4,904,035	\$	641,054	88%

#### Pension Contributions Fiscal Years 2017-2018 and 2018-2019 thru May 31, 2019

FYE 2017-2018 FYE 2018-2019 ployer Member Employer Memb

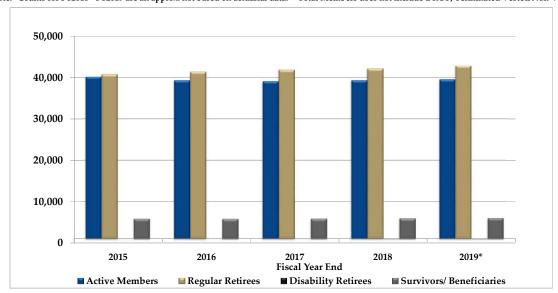
		<b>Employer</b>	Member				Employer	Member	
Month	Members	Contributions	Contributions	Total	Month	Members	Contributions	Contributions	Total
Jul-17	39,272	\$52,850,938	\$11,752,131	\$64,603,069	Jul-18	38,838	\$59,697,518	\$12,584,945	\$72,282,463
Aug-17	38,479	\$57,190,147	\$11,426,825	\$68,616,972	Aug-18	38,777	\$80,467,128	\$16,937,413	\$97,404,541
Sep-17	38,946	\$77,622,720	\$16,238,239	\$93,860,959	Sep-18	39,358	\$60,612,431	\$12,804,449	\$73,416,880
Oct-17	38,655	\$56,672,372	\$11,901,937	\$68,574,309	Oct-18	39,691	\$58,649,070	\$12,403,095	\$71,052,165
<b>Nov-17</b>	38,734	\$55,978,245	\$11,770,098	\$67,748,343	<b>Nov-18</b>	39,176	\$59,545,792	\$12,522,208	\$72,068,000
Dec-17	39,090	\$56,941,004	\$12,027,748	\$68,968,752	Dec-18	39,149	\$66,995,478	\$14,303,812	\$81,299,290
<b>Jan-18</b>	39,012	\$55,806,337	\$11,681,222	\$67,487,559	Jan-19	39,591	\$58,663,671	\$12,387,895	\$71,051,566
Feb-18	39,046	\$56,199,349	\$11,885,584	\$68,084,933	Feb-19	39,442	\$52,447,079	\$10,955,798	\$63,402,877
<b>Mar-18</b>	38,946	\$81,539,128	\$17,150,186	\$98,689,314	<b>Mar-19</b>	39,754	\$83,591,435	\$17,621,815	\$101,213,250
Apr-18	38,946	\$57,675,276	\$12,179,597	\$69,854,873	Apr-19	39,524	\$59,350,208	\$12,549,448	\$71,899,656
<b>May-18</b>	38,779	\$58,853,339	\$12,404,061	\$71,257,400	<b>May-19</b>	39,524 *	\$61,794,183	\$13,052,550	\$74,846,733
<b>Jun-18</b>	39,293	\$55,744,687	\$11,772,080	\$67,516,767	Jun-19				

NOTE: Contributions based on estimates (May 2019 based on April 2019).



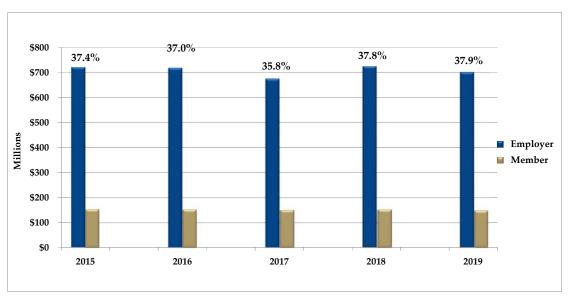
		Regular	Disability	Survivors/	
Fiscal Year	<b>Active Members</b>	Retirees	Retirees	Beneficiaries	Total Members**
2015	40,194	40,755	1,054	5,834	87,837
2016	39,284	41,356	1,043	5,802	87,485
2017	39,055	41,818	989	5,872	87,734
2018	39,293	42,136	930	5,940	88,299
2019*	39,524	42,821	910	6,022	89,277

Note: \*Counts for FY2018 - FY2019 are an approx. not based on actuarial data. \*\*Total Members does not include DROP, Terminated Vested/Non-Vested



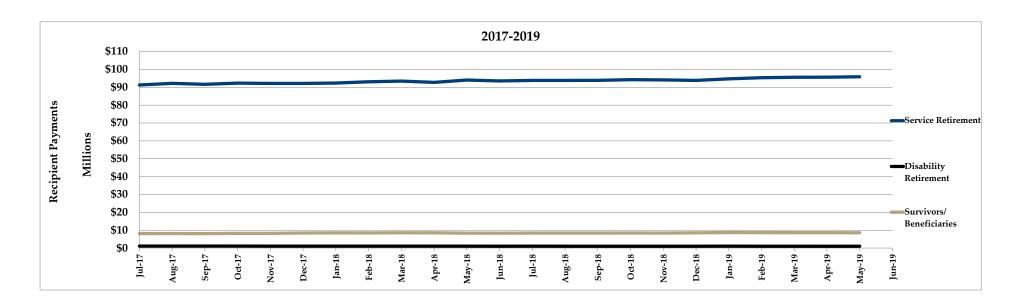
#### Pension Contributions For Five Years as of May 31, 2019

	2015	2016	2017	2018	2019	
<b>Employer</b>	\$722,137,361	\$718,606,512	\$675,583,750	\$725,802,871	\$701,813,993	_
Member	\$153,281,097	\$152,233,771	\$149,931,242	\$152,189,709	\$148,123,428	
Total	\$875,418,458	\$870,840,283	\$825,514,992	\$877,992,580	\$849,937,421	



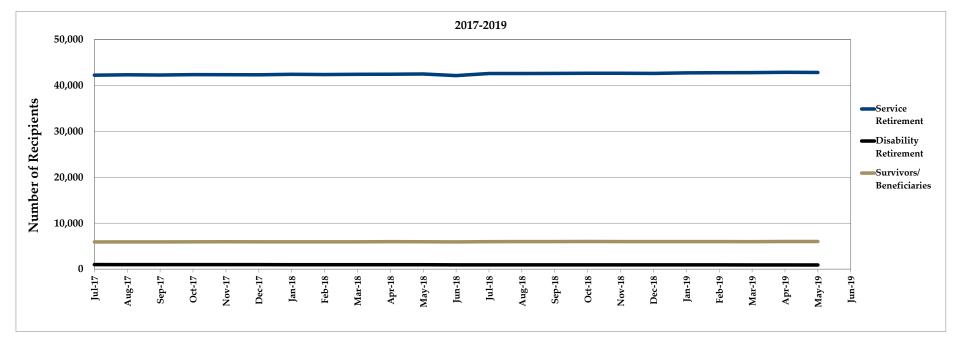
#### Service/Disability/Survivor/Beneficiary Payments Fiscal Years 2017-2018 and 2018-2019 through May 31, 2019

		<b>FYE 20</b>	17-2018		FYE 2018-2019					
	Service	Disability	Survivors/			Service	Disability	Survivors/		
Month	Retirement	Retirement	Beneficiaries	Total	Month	Retirement	Retirement	Beneficiaries	Total	
Jul-17	\$91,279,555	\$1,099,162	\$8,097,997	\$100,476,714	Jul-18	\$93,817,919	\$1,047,654	\$8,368,838	\$103,234,411	
Aug-17	\$92,191,387	\$1,105,153	\$8,138,594	\$101,435,134	Aug-18	\$93,856,315	\$1,036,266	\$8,383,105	\$103,275,686	
Sep-17	\$91,653,386	\$1,111,394	\$8,087,224	\$100,852,004	Sep-18	\$93,868,347	\$1,026,732	\$8,380,266	\$103,275,345	
Oct-17	\$92,307,564	\$1,089,647	\$8,207,002	\$101,604,213	Oct-18	\$94,238,338	\$1,031,994	\$8,408,210	\$103,678,542	
<b>Nov-17</b>	\$92,169,967	\$1,076,356	\$8,205,960	\$101,452,283	Nov-18	\$94,150,057	\$1,029,211	\$8,370,250	\$103,549,518	
Dec-17	\$92,163,290	\$1,062,002	\$8,420,028	\$101,645,320	Dec-18	\$93,831,806	\$1,018,525	\$8,520,606	\$103,370,937	
Jan-18	\$92,346,953	\$1,057,364	\$8,492,514	\$101,896,831	Jan-19	\$94,702,261	\$1,067,652	\$8,671,143	\$104,441,056	
Feb-18	\$93,083,148	\$1,065,107	\$8,475,843	\$102,624,098	Feb-19	\$95,334,582	\$1,022,272	\$8,634,112	\$104,990,966	
<b>Mar-18</b>	\$93,475,062	\$1,060,694	\$8,537,737	\$103,073,493	Mar-19	\$95,619,631	\$1,004,948	\$8,592,105	\$105,216,684	
Apr-18	\$92,755,409	\$1,068,470	\$8,502,715	\$102,326,594	Apr-19	\$95,649,025	\$1,002,678	\$8,606,800	\$105,258,503	
<b>May-18</b>	\$94,065,370	\$1,076,036	\$8,340,012	\$103,481,418	<b>May-19</b>	\$95,876,270	\$1,020,943	\$8,548,704	\$105,445,917	
Jun-18	\$93,550,687	\$1,026,686	\$8,314,847	\$102,892,220	Jun-19					



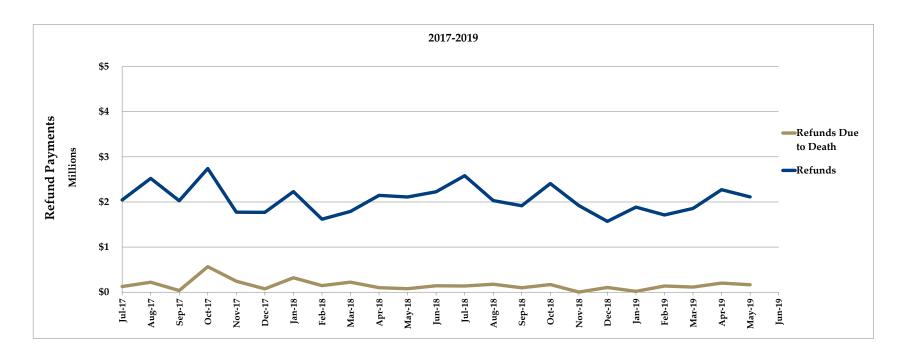
#### Service/Disability/Survivor/Beneficiary Recipients Fiscal Years 2017-2018 and 2018-2019 through May 31, 2019

		FYE 2017	7-2018		FYE 2018-2019					
	Service	Disability	Survivors/			Service	Disability	Survivors/		
Month	Retirement	Retirement	Beneficiaries	Total	Month	Retirement	Retirement	Beneficiaries	Total	
Jul-17	42,220	996	5,924	49,140	Jul-18	42,586	941	5,985	49,512	
Aug-17	42,309	993	5,930	49,232	Aug-18	42,585	943	5,995	49,523	
Sep-17	42,256	992	5,927	49,175	Sep-18	42,609	935	5,997	49,541	
Oct-17	42,343	984	5,958	49,285	Oct-18	42,642	941	6,013	49,596	
<b>Nov-17</b>	42,338	980	5,960	49,278	Nov-18	42,640	937	6,001	49,578	
Dec-17	42,316	982	5,952	49,250	Dec-18	42,612	936	6,004	49,552	
<b>Jan-18</b>	42,419	972	5,958	49,349	Jan-19	42,736	927	5,998	49,661	
Feb-18	42,368	972	5,958	49,298	Feb-19	42,770	927	5,998	49,695	
<b>Mar-18</b>	42,412	971	5,957	49,340	<b>Mar-19</b>	42,783	917	5,992	49,692	
Apr-18	42,432	964	5,991	49,387	Apr-19	42,854	912	6,015	49,781	
<b>May-18</b>	42,487	963	5,974	49,424	<b>May-19</b>	42,821	910	6,022	49,753	
Jun-18	42,136	930	5,940	49,006	Jun-19					



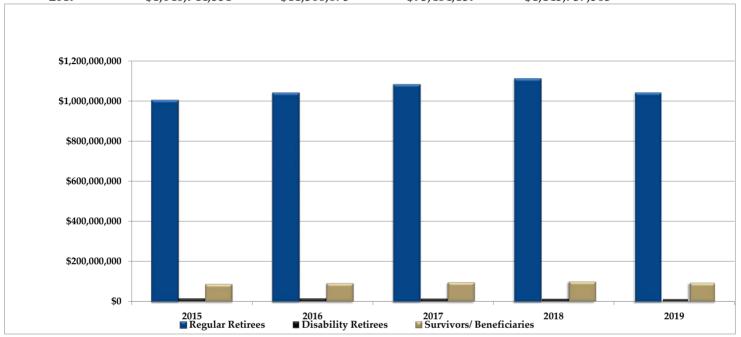
Refund Payments Fiscal Years 2017-2018 and 2018-2019 through May 31, 2019

		FYE 2017-2018 Refunds Due to				FYE 2018-2019 Refunds Due to	
Month	Refunds	Death	Total	Month	Refunds	Death	Total
Jul-17	\$2,043,984	\$125,498	\$2,169,482	Jul-18	\$2,581,102	\$137,294	\$2,718,396
Aug-17	\$2,522,497	\$220,322	\$2,742,819	<b>Aug-18</b>	\$2,031,015	\$176,107	\$2,207,122
Sep-17	\$2,026,246	\$37,901	\$2,064,147	Sep-18	\$1,916,834	\$98,733	\$2,015,567
Oct-17	\$2,741,399	\$565,739	\$3,307,138	Oct-18	\$2,409,001	\$169,761	\$2,578,762
Nov-17	\$1,773,712	\$242,881	\$2,016,593	Nov-18	\$1,920,568	\$3,330	\$1,923,898
Dec-17	\$1,769,280	\$74,981	\$1,844,261	Dec-18	\$1,570,374	\$106,023	\$1,676,397
Jan-18	\$2,228,790	\$319,348	\$2,548,138	Jan-19	\$1,885,826	\$18,227	\$1,904,053
Feb-18	\$1,618,624	\$146,936	\$1,765,560	Feb-19	\$1,712,708	\$137,754	\$1,850,462
<b>Mar-18</b>	\$1,790,284	\$222,413	\$2,012,697	<b>Mar-19</b>	\$1,856,241	\$114,140	\$1,970,381
Apr-18	\$2,146,241	\$101,018	\$2,247,259	Apr-19	\$2,272,103	\$202,644	\$2,474,747
<b>May-18</b>	\$2,111,088	\$78,387	\$2,189,475	May-19	\$2,111,480	\$165,630	\$2,277,110
Jun-18	\$2,226,468	\$143,184	\$2,369,652	Jun-19			



#### Benefit Payments for 5 years For Five Years as of May 31, 2019

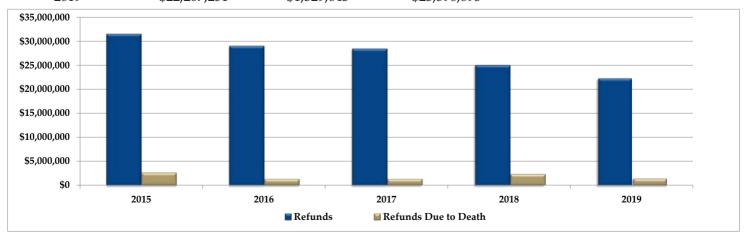
			Survivors/	
Fiscal Year	<b>Regular Retirees</b>	<b>Disability Retirees</b>	Beneficiaries	<b>Total Payments</b>
2015	\$1,004,232,296	\$14,537,716	\$87,434,136	\$1,106,204,148
2016	\$1,040,584,180	\$14,578,820	\$91,330,722	\$1,146,493,722
2017	\$1,082,137,367	\$13,651,348	\$95,582,244	\$1,191,370,959
2018	\$1,111,041,778	\$12,898,071	\$99,820,473	\$1,223,760,322
2019	\$1,040,944,551	\$11,308,875	\$93,484,139	\$1,145,737,565



Refund Payments for 5 years For Five Years as of May 31, 2019

#### **Refunds Due to**

Fiscal Year	Refunds	Death	<b>Total Payments</b>
2015	\$31,533,896	\$2,548,005	\$34,081,901
2016	\$29,026,584	\$1,270,829	\$30,297,413
2017	\$28,443,202	\$1,266,083	\$29,709,285
2018	\$25,031,640	\$2,245,581	\$27,277,221
2019	\$22,267,251	\$1,329,643	\$23,596,895





#### DROP and ORP Report As of May 31, 2019

	Current Month		Quarter Ending 03/31/2019		Quarter Ending 12/31/2018	
DROP	Count	Balance	Count	Balance	Count	Balance
Traditional (At LASERS)						
Accruing HARP	4	\$357,086	5	\$519,123	5	\$467,182
Working After DROP	109	\$22,169,503	111	\$22,462,088	116	\$21,962,956
Retired After DROP	2,798	\$357,787,922	2,815	\$360,940,151	2,859	\$341,153,313
Retired-IBO	163	\$20,925,262	163	\$20,950,694	164	\$19,663,520
Total Traditional	3,155	\$401,239,773	3,155	\$404,872,056	3,144	\$383,246,973
Self-Directed						
Accruing (At LASERS)	1,329	\$63,825,041	1,344	\$66,056,265	1,332	\$65,285,539
Working After DROP, Retired						
& IBO (Empower)	7,310	\$575,175,157	7,307	\$573,639,506	7,305	\$569,397,314
Total Self-Directed	8,639	\$639,000,198	8,651	\$639,695,771	8,637	\$634,682,853
TOTALS	11,794	\$1,040,239,971	11,806	\$1,044,567,827	11,781	\$1,017,929,826
ORP						
Working & Inactive (Empower)	47	\$5,242,941	48	\$5,322,511	48	\$5,068,297



## Board of Trustees Benefit Payees Added During Period 05/01/2019 - 05/31/2019

Regular		Survivor	
Under Age 55 at Retirement	12	Total	3
Age 55-59 at Retirement	21	Minimum Benefit	\$1,619
Age 60+ at Retirement	72	Maximum Benefit	\$4,596
Total	105	Minimum Age	54
Minimum Benefit	\$327	Maximum Age	80
Maximum Benefit	\$9,345	Minimum Years Service	14
Minimum Age	39	Maximum Years Service	29
Maximum Age	76	Average Age	63
Minimum Years Service	5	Average Service	20
Maximum Years Service	40	Average Gross Benefit	\$2,795
Average Age	61		
Average Service	22	Beneficiary	
Average Gross Benefit	\$2,416	Total	41
		Minimum Benefit	\$79
Disability		Maximum Benefit	\$3,278
Total	6	Minimum Age	48
Minimum Benefit	\$727	Maximum Age	69
Maximum Benefit	\$2,575	Minimum Years Service	10
Minimum Age	45	Maximum Years Service	38
Maximum Age	56	Average Age	60
Minimum Years Service	4	Average Service	23
Maximum Years Service	16	Average Gross Benefit	\$1,265
Average Age	53		
Average Service	12	Drop Accruals	
Average Gross Benefit	\$1,403	Total	43
		Average Age	56
		Average Service	26
		Average Gross Benefit	\$3,147

Mail: P.O. Box 44213 • Baton Rouge, LA 70804-4213

Phone: (toll-free) 1.800.256.3000 • (local) 225.922.0600

## June 2019 Management Committee Meeting Deputy Director & Chief Operating Officer's Comments

#### **Deputy Director**

Board members are required to have one hour of education on Preventing Sexual
Harassment. This training will count towards the two hour requirement of education on
Laws, Rules, and Regulations. Please send Beth Labello, <a href="blabello@lasersonline.org">blabello@lasersonline.org</a>,
a copy of your certificate of training if you have already taken the course. For those
who have not taken the course, Beth will send an email with a link to a private video on
the LASERS YouTube channel. Once you have watched it, please complete the
certificate of completion and return it to her.

#### **Public Information Division**

- 2019 Board of Trustees Election Nominations opened March 1 and close July 9. To date, no nominations have been received.
- Legislative Session Final outcome of retirement legislation has been posted to the LASERS website.
- LASERS Identity & Style Guide has been updated to include new templates and AP style guidelines.
- Website Improvements/Additions:
  - WEP/GPO page added to address commonly asked questions. Provides an overview of how the offsets can impact Social Security benefits for public employees and includes resources such as publication links, videos, etc.
  - Agency Liaison Memoranda page revised to allow users to view by year or topic.
- Current PID Stats:

0	Website Pageviews:	61,052
0	Website Users:	17,679
0	Facebook Followers:	1,936
0	Twitter Followers:	632
0	YouTube Subscribers:	464
0	Paperless Beam Subs:	4,548
0	MINT Email Subscribers:	4,862
0	Member Connection Subs:	59,123

#### **Member Services Division**

- The 2019 LASERS Retiree Workshop will be hosted on Wednesday, July 24th from 9:00 am to noon in the LASERS Board Room. The event will also be available as a webinar through GoToMeeting with assistance from PID. LASERS Executive Division and Member Services will present updates and information to the attendees. Additional partners attending and providing information include EMPOWER Retirement, SHIIP, the Office of Group Benefits, and RSEA.
- Recent comments from members:
  - o The receptionists both are very charming, friendly, helpful, courteous and lovely. They are excellent."
  - "Wendy [Demouy] seemed to have an almost perfect personalized presentation of information. This helped me make better decision as to the 'when' question. Thanks Wendy!"
  - "Mr. [David] Lefebvre was very patient with me in spite of all the questions that I had."

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### June 2019 Management Committee Meeting Executive Director's Comments

#### **Division Directors Spotlight: Artie Fillastre**

- Artie Fillastre has been with LASERS for twenty years.
- He has served as our Chief Financial Officer for the past twelve.
- During his tenure at LASERS, Artie has been one of our internal auditors as well as director of our Project Management Division.
- Artie has a Bachelor's Degree in Real Estate Finance and a Master's Degree in Finance from LSU.
- Outside of work he enjoys CrossFit, running, biking, cooking, gardening, and entertaining friends and family.
- He participates in local CrossFit competitions and races.
- Also, he is an avid LSU football fan hosting tailgate parties before home games and periodically attending away games when time allows.
- During the spring, he entertains friends, family, and co-workers with his annual St. Patrick's Day Parade Party.

#### **Empower**

- An issue has arisen with respect to managed accounts involving members with both a Deferred Comp account and a DROP account.
- · We will discuss this more fully with the Board at the June meeting.

#### <u>NASRA</u>

- I would like to remind everyone that the NASRA conference begins the evening of Saturday, August 3<sup>rd</sup>, and ends with the closing reception on Tuesday, August 6<sup>th</sup>.
- Some of you may have received conference brochures in the mail. For those of you
  who did not, and would like to see the program schedule, copies are available of the
  brochure.
- Please let Beth know if you would like to attend.

#### **LAPERS**

- LAPERS will begin Sunday, September 15<sup>th</sup>, and end Tuesday, September 17<sup>th</sup> with the closing reception.
- A sign-up sheet is available. Please let Beth know if you would like to attend.
- We will need someone to make a motion to allow board members wishing to attend the conference permission to do so.

#### **Independence Day Holiday**

• The office will be closed on July 4th in observance of Independence Day.



# NOTICE AND AGENDA Board Meeting Thursday, June 27, 2019 Immediately following Management Committee

The Board of Trustees will meet in the fourth floor Board Room of the Retirement Systems Building, 8401 United Plaza Boulevard, Baton Rouge, Louisiana.

- I. CALL TO ORDER
- II. ROLL CALL
- **III. PUBLIC COMMENT** (allowed upon request before action items)
- IV. REGULAR BUSINESS
  - 1. Approval of the Minutes of the May 16, 2019 Board Meeting *(Action Item)*Shannon Templet, Board Chair
  - 2. Report and Recommendations of the Audit Committee (Action Item)

    Virginia Burton, Audit Committee Chair
  - 3. Report and Recommendations of the Investment Committee (Action Item)

    Beverly Hodges, Investment Committee Chair
  - 4. Report and Recommendations of the Management Committee (Action Item)

    Barbara McManus, Management Committee Chair
  - Acknowledgement of Receipt of Administrative Errors Report/Documentation (Action Item)

Steve Stark, Deputy General Counsel

#### V. NEW BUSINESS

- 1. LASERS New Employees

  Cindy Rougeou, Executive Director
- 2. LASERS Outstanding Employees

  Cindy Rougeou, Executive Director

	VI.	OTHER BUSINESS	
	VII.	ADJOURNMENT	
<u>NC</u>	<u>)TE:</u> If s <sub>l</sub>	pecial accommodations are needed, please contact this office prior to meeting.	92

## Louisiana State Employees' Retirement System Regular Board Meeting May 16, 2019

The Board of Trustees of the Louisiana State Employees' Retirement System met on Thursday, May 16, 2019 in the fourth floor Board Room of the Retirement Systems Building located at 8401 United Plaza Boulevard, Baton Rouge, Louisiana.

Ms. Shannon Templet, Chair, called the meeting to order at 3:11 p.m. Roll call was conducted by Ms. Beth Labello, recording secretary.

\*\*\*\*\*\*\*

**Members Present:** Mr. Thomas Bickham, Ms. Virginia Burton, Mr. James Mack

(designee of the Treasurer), Mr. Rick McGimsey (designee of the Commissioner), Ms. Beverly Hodges, Judge William Kleinpeter, Ms. Barbara McManus, Ms. Lori Pierce, Ms.

Shannon Templet, and Ms. Lorry Trotter

Members Absent: Ms. Janice Lansing, Senator Barrow Peacock and

Representative Kevin Pearson

**Staff Present:** Ms. Cindy Rougeou, Executive Director; Ms. Maris LeBlanc,

Deputy Director and Chief Operating Officer; Mr. Trey Boudreaux, Chief Administrative Officer; Mr. Steve Stark, Deputy General Counsel; Mr. Bobby Beale, Chief Investment Officer; Mr. Jonathan Drago, Retirement Benefits Assistant Administrator; Mr. Greg Byrd, IT Tech Support Manager; Mr. Artie Fillastre, Chief Fiscal Officer; Ms. Tonja Normand, Public Information Director; Mr. Ryan Babin, Audit Director; Ms. Mallory Sharp, Public Information Officer; Ms. Amanda McClinton, Retirement Benefits Supervisor; Christopher Crouchet, Retirement Benefits Analyst; Danielle Henning, Retirement Benefits Analyst; Rachel Harvey, Public Information Officer; Ms. Amanda Celestine, Executive Management Officer; and Ms. Beth Labello, recording

secretary.

Also Present: Mr. Lowell Good, Louisiana Legislative Auditor's Office

\*\*\*\*\*\*\*

A quorum was declared present and the meeting opened for business. Ms. Templet called for public comment. No public comments were made.

#### **Regular Business**

Ms. Templet called for approval of the minutes of the April 25, 2019 Board Meeting. Judge Kleinpeter moved, seconded by Ms. Pierce, to approve the minutes. With no objection or discussion, the motion passed.

Ms. Hodges reported the Investment Committee met on Thursday, May 16, 2019 and had the following items to report:

Ms. Hodges moved, seconded by Mr. Bickham, to commit \$100 million to Altas Partners Holdings II. With no objection or discussion, the motion passed.

Ms. Hodges moved, seconded by Judge Kleinpeter, to approve the changes to the investment policy statement for the LASERS Self-Directed Deferred Retirement Options Plan and Optional Retirement plan, as presented. With no objection or discussion, the motion passed.

Judge Kleinpeter reported that the Legislative Committee met on Thursday, May 16, 2019 and had the following item to report:

Judge Kleinpeter moved, seconded by Mr. Bickham, to support House Bill 392. With no objection or discussion, the motion passed.

Ms. McManus reported that the Management Committee met on Thursday, May 16, 2019 and had the following items to report:

Ms. McManus moved, seconded by Mr. Bickham, to approve the May 2019 Retirement Disability Report. With no objection or discussion, the motion passed.

Ms. McManus moved, seconded by Judge Kleinpeter, to approve the list of physicians submitted as alternate physicians to the State Medical Disability Board. With no objection or discussion, the motion passed.

Ms. McManus moved, seconded by Judge Kleinpeter, to reinstate the disability benefit for the described member. With no objection or discussion, the motion passed.

Ms. McManus moved, seconded by Judge Kleinpeter, to authorize travel for any trustee interested in attending the NASRA Conference in Williamsburg, VA on August 3-6, 2019. With no objection or discussion, the motion passed.

Ms. Hodges moved, seconded by Ms. McManus, to acknowledge receipt of the administrative errors report and documentation. With no objection or discussion, the motion carried.

#### **New Business**

Ms. Rougeou introduced Danielle Henning, Christopher Crouchet, and Rachel Harvey as LASERS new employees.

Adjournment With no other business to discuss, the meeting adjourned at 3:18 p.m.

Cindy Rougeou, Executive Director



#### **Administrative Error Report**

June 27, 2019

Member's Name:

Monita Reed

Agency:

Department of Education

Reason for Administrative Error:

Reemployed Retiree Application Not Submitted

Changed from Option 3 to Option 1A

Member's Name:

Jane Vaughan

Agency:

Secretary of State's Office

Reason for Administrative Error:

Reemployed Retiree Application Not Submitted

Changed from Option 3 to Option 1A

Member's Name:

Jim Pratt

Agency:

Department of Veterans Affairs

Reason for Administrative Error:

Reemployed Retiree Application Not Submitted Changed from Option 3 to Option 1A

LASERS Benefits Louisiana.



June 3, 2019

Date:

8401 United Plaza Blvd., Baton Rouge, LA 70809 | Mail: P.O. Box 44213, Baton Rouge, LA 70804-4213 Toll-free 1.800.256.3000 | Local 225.922.0600 | www.lasersonline.org

To: Cindy Rougeou Maris LeBlanc Tina V. Grant Artie Fillastre From: Subject: Administrative Error - Reemployed Retiree Application Not Submitted Member Name: Monita Reed SSN: XXX-XX-0433 This request for administrative error is for an employee with the Agency # 00067 - Louisiana Department of Education. The member retired and returned to work in July of 2018. At that time, no Re-employment of Retiree form was completed. In May of 2019, when the error was determined, the retiree was considered a rehired retiree under the provisions of Option 3 by default as defined by statute. The agency has requested that the member be allowed to select a rehired retiree option since the member neglected to complete the reemployment form due to agency error. The retiree has now submitted the Re-employment of Retiree form and has selected Option 1A. I recommend that this request be approved. Recommendation of Executive Counsel Agree Disagree Recommendation of Deputy Director Aaree Disagree Maris LeBlanc Recommendation of Executive Director Disagree Cindy Rougeou **BOARD OF TRUSTEES:** Shannon Templet, Board Chair Beverly Hodges Sen, Barrow Peacock Cindy Rougeou, Executive Director Thomas Bickham, Vice Chair Judge William Kleinpeter Rep. Kevin Pearson Virginia Burton Lori Pierce Janice Lansing Commissioner Jay Dardenne

Hon, John Schröder

Lorry Simmons Trotter

Barbara McMenus

LASERS Benefits Louisiana.



#### LOUISIANA DEPARTMENT OF EDUCATION

May 3, 2019

Re: Monita Reed, xxx-xx-0433 Louisiana Department of Education

LASERS P.O. Box 44213 Baton Rouge, LA 70804

To Whom It May Concern:

anka Donsey

The above employee Monita Reed was rehired on July 17, 2018 with the Louisiana Department of Education as a Part-time WAE, this is a Non-Permanent Appointment and is not eligible to State benefits, leave earning and paid holidays.

This is an administrative error within our office, because we did not submit the paperwork timely.

Thanks,

Aarika Dorsey HR Director



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Toll-free 1.800.256.3000 | Local 225.922.0600 | www.lasersonline.org

Date:

June 3, 2019

To:

Cindy Rougeou Maris LeBlanc

Tina V. Grant

From:

Artie Fillastre

Subject:

Administrative Error - Reemployed Retiree Application Not Submitted

Member Name:

Jane Vaughn

SSN: XXX-XX-5465

This request for administrative error is for an employee with the Agency # 00532 – Secretary of State. The member retired and returned to work in August of 2018. At that time, no Re-employment of Retiree form was completed. In April of 2019, when the error was determined, the retiree was considered a rehired retiree under the provisions of Option 3 by default as defined by statute.

The agency has requested that the member be allowed to select a rehired retiree option since the member neglected to complete the reemployment form due to agency error. The retiree has now submitted the Re-employment of Retiree form and has selected Option 1A.

I recommend that this request be approved.		
Recommendation of Executive Counsel	Agree	Disagree
July Ant	6-4-19	-
Tina V. Grant	date /	Disagras
Recommendation of Deputy Director  Manb & Le Blanc	Agree 6/4/2019	Disagree
Maris LeBlanc	date	
Recommendation of Executive Director	Agree	Disagree
1160	6-4-19	
Cindy Rougeou	date	

#### **BOARD OF TRUSTEES:**

Shannon Templet, Board Chair Thomas Bickham, Vice Chair Virginia Burton Commissioner Jay Dardenne Beverly Flodges Judge William Kleinpeter Janice Lansing Barbara McManus Sen. Barrow Peacock Rep. Kevin Pearson Lori Pierce Hon. John Schroder Lorry Simmons Trotter

Cindy Rougeou, Executive Director

LASERS Benefits Louisiana.

## SECRETARY OF STATE STATE OF LOUISIANA

R. KYLE ARDOIN SECRETARY OF STATE



P.O. BOX 94125 BATON ROUGE, LA 70804-9125 225.922.2880

May 10, 2019

LA State Employees' Retirement System P.O. Box 44213
Baton Rouge LA 70804-4213

Re:

**Administrative Error** 

Jane Vaughn (xxx-xx-5465)

Attn: Amanda Kimble

Dear Ms. Kimble:

Jane Vaughan was hired as a rehired retiree effective 05/06/13 through 04/13/16 with our agency (Agency #532). Form 10-2, "Re-employment of Retiree" was completed and sent to Lasers at the time she was rehired, however Form 10-02C was never sent by our agency to LASERS when she termed employment in April of 2016.

On 08/5/16, Ms. Vaughan was rehired, and continues to work part-time with our agency. Form 10-02, which indicates Option 1 was not sent to LASERS, upon Ms. Vaughn being rehired. Per our email correspondence dated 4/29/19, you instructed me to submit the two forms in question, which I have enclosed. I am requesting consideration and approval of this Administrative Error so that her retirement benefits are not negatively affected.

Should you have any questions or require additional information, please contact me at 225-922-1421 or <a href="mailto:janet.benson@sos.la.gov">janet.benson@sos.la.gov</a>

Sincerely,

Janet' Benson

Human Resources Specialist LA Secretary of State Kyle Ardoin

PO Box 94125, Baton Rouge, LA 70804-9125

Phone: 225-922-1421 FAX: 225-925-6034



8401 United Plaza Blvd., Baton Rouge, LA 70809 | Mail: P.O. Box 44213, Baton Rouge, LA 70804-4213 Toll-free 1.800.256.3000 | Local 225.922.0600 | www.lasersonline.org

Date: June 3, 2019

To: Cindy Rougeou

Maris LeBlanc Tina V. Grant

From: Artie Fillastre

Subject: Administrative Error – Reemployed Retiree Application Not Submitted

Member Name: Jim Pratt SSN: XXX-XX-5480

This request for administrative error is for an employee with the Agency # 00540 – Louisiana Department of Veteran Affairs. The member retired and returned to work in October of 2018. At that time, no Re-employment of Retiree form was completed. In February of 2019, when the error was determined, the retiree was considered a rehired retiree under the provisions of Option 3 by default as defined by statute.

The agency has requested that the member be allowed to select a rehired retiree option since the member neglected to complete the reemployment form due to agency error. The retiree has now submitted the Re-employment of Retiree form and has selected Option 1A.

I recommend that this request be approved.		
Recommendation of Executive Counsel	Agree	Disagree
sid that	6-4-19	_
Tina V. Grant	date	
Recommendation of Deputy Director	Agree	Disagree
Marc & Li Blanc	6/4/2019	
Maris LeBlanc	date	
Recommendation of Executive Director	Agree	Disagree
alexander	6-4-19	<u>.</u>
Cindy Rougeou	date	

#### **BOARD OF TRUSTEES:**

Shannon Templet, Board Chair Thomas Bickham, Vice Chair Virginia Burton Commissioner Jay Dardenne Beverly Hodges Judge William Kleinpeter Janice Lansing Barbara McManus Sen, Barrow Peacock Rep, Kevin Pearson Lori Pierce Hon, John Schroder Lorry Simmons Trotter Cindy Rougeou, Executive Director

LASERS Benefits Louisiana.



JOEY STRICKLAND

#### Louisiana Department of Veterans Affairs

February 25, 2019

John Bell Edwards

MEMO:

Administrative Error Letter

TO:

LASERS

FROM:

LDVA

RE:

Jim Pratt

Jim Pratt, a LASERS retiree, was rehired by the Louisiana Department of Veterans Affairs on 10/1/2018 as a horticultural attendant at the Northwest Louisiana Veterans Cemetery. He separated on 11/30/2018.

The LASERS form 10-2or for 10-02C were not submitted for this re-hire retiree as an administrative error by LDVA HR Manager.

LDVA HR



#### 2019 Committee Assignments

#### **Shannon Templet, Board Chair**

#### Management Committee

Barbara McManus, Chair

Thomas Bickham

Virginia Burton

\*Barbara Goodson/Richard McGimsey

Afranie Adomako

**Beverly Hodges** 

William Kleinpeter

Janice Lansing

\*\*Amy Mathews/John Broussard

Senator Barrow Peacock

Representative J. Kevin Pearson

Lori Pierce

Shannon Templet

Lorry Trotter

#### **Investment Committee**

Beverly Hodges, Chair

Thomas Bickham

Virginia Burton

\*Barbara Goodson/Rick McGimsey

Afranie Adomako

William Kleinpeter

Janice Lansing

\*\*Amy Mathews/John Broussard

Barbara McManus

Senator Barrow Peacock

Representative J. Kevin Pearson

Lori Pierce

**Shannon Templet** 

**Lorry Trotter** 

\*Designee – Commisioner - D of A

#### Thomas Bickham, Vice Chair

#### **Legislative Committee**

William Kleinpeter, Chair

Thomas Bickham

Virginia Burton

\*Barbara Goodson/Richard McGimsey

Afranie Adomako

**Beverly Hodges** 

Janice Lansing

\*\*Amy Mathews/John Broussard

Barbara McManus

Senator Barrow Peacock

Representative J. Kevin Pearson

Lori Pierce

**Shannon Templet** 

Lorry Trotter

#### **Audit Committee**

Virginia Burton, Chair

Thomas Bickham

**Beverly Hodges** 

William Kleinpeter

Janice Lansing

<sup>\*\*</sup>Designee – Treasurer Schroder