

**LIAISON MEMORANDUM  
NUMBER 22-05**

**To:** Agency Liaison and Payroll Officers

**From:** Cindy Rougeou  
Executive Director

**Re:** LASERS New Office Hours Effective Monday, August 1

**Date:** August 1, 2022

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LASERS new office hours of **7:30 a.m. – 4:00 p.m.** begins August 1. Please share our new office hours with your agency staff.

The change to earlier office hours resulted from member demand and will benefit both active and retired members. LASERS Customer Service staff expect to serve more members by increasing the number of appointments per day. The decision to make this change is part of our ongoing commitment to provide exceptional customer service to our members.

Appointments may be booked by calling 225.922.0600 (Baton Rouge) or 800.256.3000 (toll-free).

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Cindy Rougeou, *Executive Director*