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LIAISON MEMORANDUM NUMBER 24-03

To: Agency Liaison and Human Resource Personnel

From: Trey Boudreaux

Executive Director

Re: Fraudulent Email Impersonating LASERS Circulating to Agencies

Date: March 18, 2024

It has come to our attention that a fraudulent email was circulated, targeting one of our agency representatives, with the intention of altering ACH payment details for fraudulent purposes. The email impersonated one of our employees, with a deceptive address that closely resembled our legitimate email domain. The representative was vigilant in noticing discrepancies, did not disclose any payment information, and notified the LASERS employee.

- Fraudulent email address: employee@lasersonlines.org
- Legitimate LASERS email address: employee@lasersonline.org

It is highly likely that other agencies have received similar fraudulent emails impersonating LASERS employees with the same deceptive address listed above.

If you receive an email from someone claiming to be from LASERS requesting financial information, DO NOT disclose any information. Forward the email immediately to LASERS for verification purposes, and we will promptly investigate its authenticity.

We would like to remind you that LASERS will <u>never</u> request changes to payment information via unsecured email. Fraudulent emails may come from email addresses that closely resemble legitimate LASERS email addresses, but it is **NOT** from LASERS.

The security of your financial and sensitive data remains our top priority, and we are committed to safeguarding against any fraudulent activities. If you have any questions or concerns, please do not hesitate to contact us.

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